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Office of the Registrar

PROXY PORTAL – How-To Guide for Students

Proxy Portal allows Sam Houston State University students to grant parents, guardians, coaches, or potential employers access to specific parts of their records online, pertaining to financial aid and/or registration.

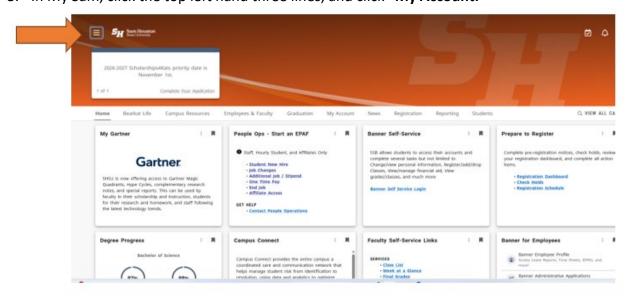
By setting up Proxy Portal access, the student is granting the designated person access to view this information online at their convenience. Access can be updated or revoked at the discretion of the student.

Adding a Proxy:

- 1. To begin, go to the Sam Houston State University homepage at www.shsu.edu.
- 2. At the top of the screen, click the "Tools & Support" button and then select "My Sam."



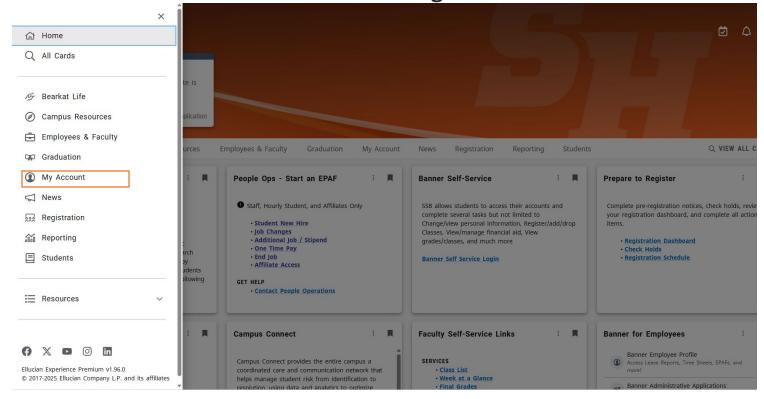
3. In My Sam, click the top left hand three lines, and click "My Account."



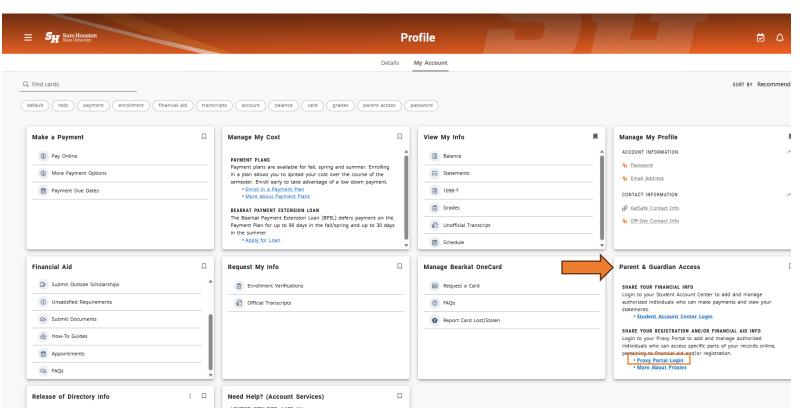


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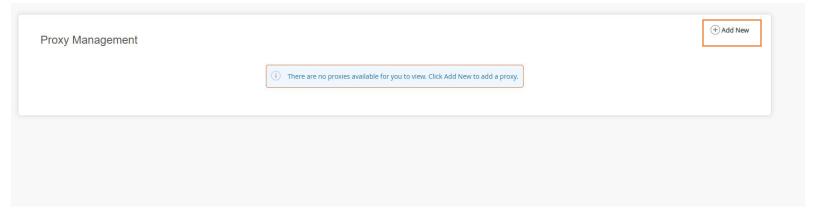
4. Under the "Parent & Guardian Access" card, click "Proxy Portal Login", and click "Add New."



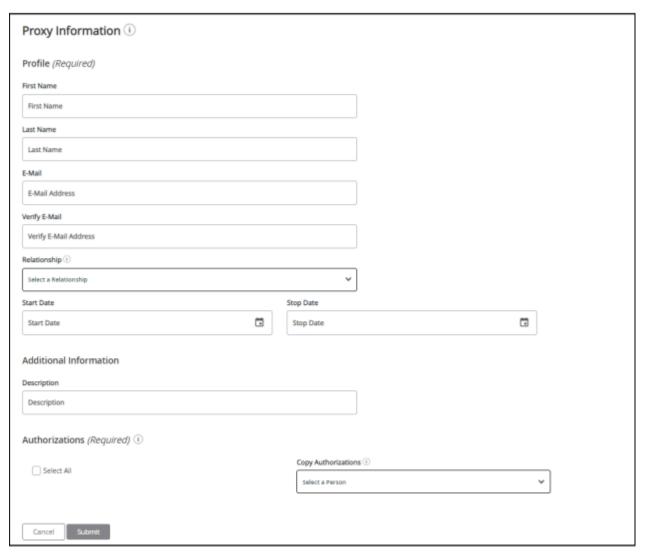


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5. Enter required information for your proxy and the dates you would like them to have access to your information.





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- 6. Check each box next to the information you would like your proxy to have access to view.
 - a. Pages available will depend on what relationship you select for your proxy.
 - b. Click Submit



Your Proxy will now receive three different emails:

- a. One email will be titled Sam Houston Proxy Confirmation Token and have a code to use in the one-time use link from the Confirm New Sam Houston Proxy Identity email.
- b. One email will be titled Confirm New Sam Houston Proxy Identity and will have a one-time link to be used with the code from the Sam Houston Proxy Confirmation Token email.
- c. One email will be titled Sam Houston Proxy Relationship Updated and will state what type of proxy you have been granted as well as the permanent link to access the students' information after setting up your account. It is recommended that you save this link for future use.

NOTE: Some email hosts will deactivate the links necessary to set up an account and/or send the email to junk. If your proxy is unable to find the email that was sent if the link does not work, enter a different email address for your proxy.



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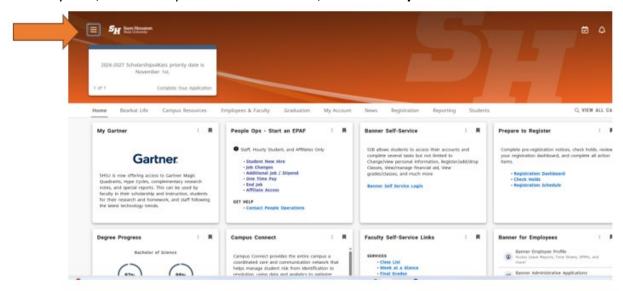
Updating Proxy Access:

NOTE: You can update your relationship, access expiration date, and pages available from this action. If you wish to remove a proxy, see the next set of instructions (Removing A Proxy).

- 1. To begin, go to the Sam Houston State University homepage at www.shsu.edu.
- 2. At the top of the screen, click the "Tools & Support" button and then select "My Sam."



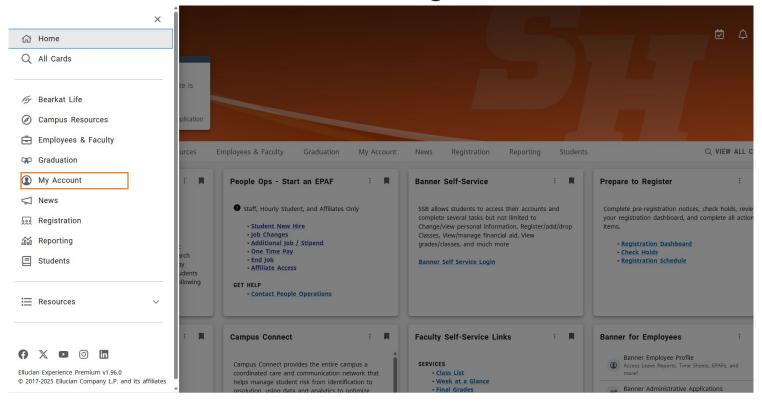
3. In My Sam, click the top left hand three lines, and click "My Account."



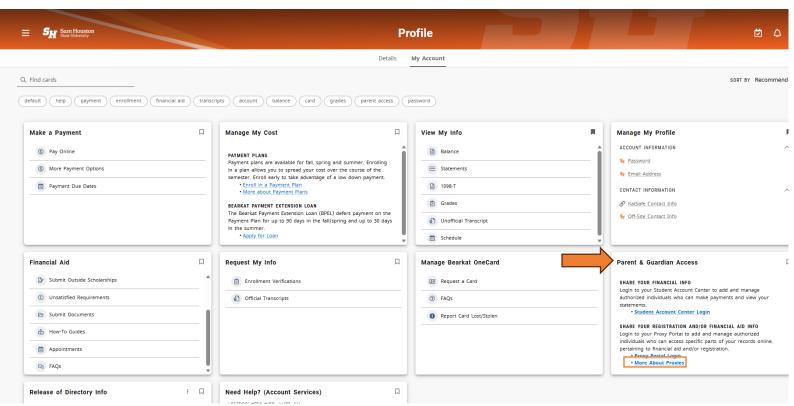


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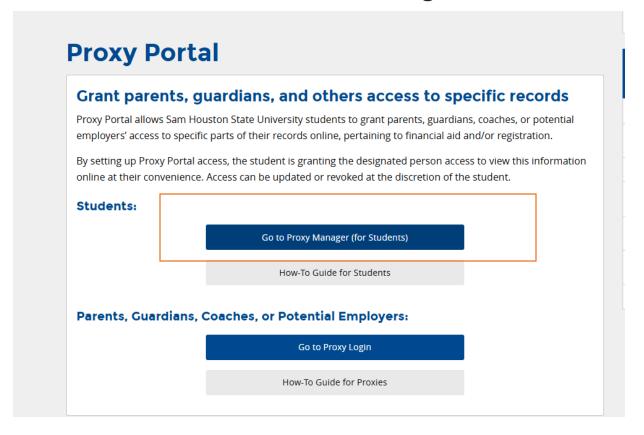
4. Under the "Parent & Guardian Access" card, click "More about Proxies", then click "Go to Proxy manager."





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5. Go to the Proxy management tab.



6. Select the pencil icon on the proxy you wish to edit

Proxy Management





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7. Once all changes have been made select submit.



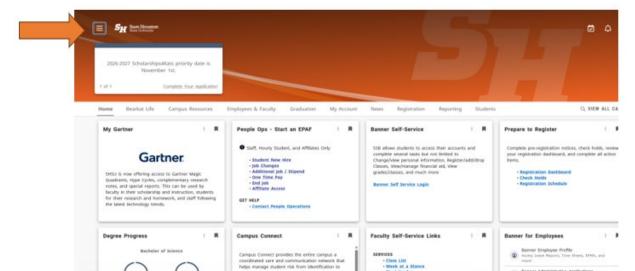
Removing a Proxy:

NOTE: If you want a proxy's access to expire on its own, you can change the date their access is set to expire by using the previous instructions (Updating Proxy Access).

- 1. To begin, go to the Sam Houston State University homepage at www.shsu.edu.
- 2. At the top of the screen, click the "Tools & Support" button and then select "My Sam."



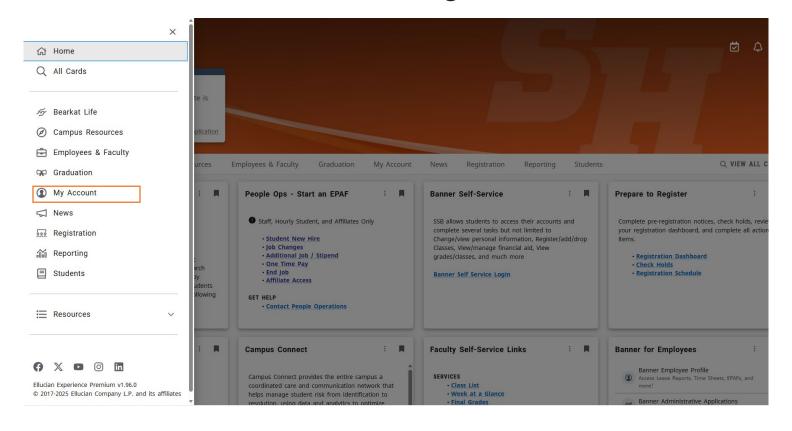
3. In My Sam, click the top left hand three lines, and click "My Account."



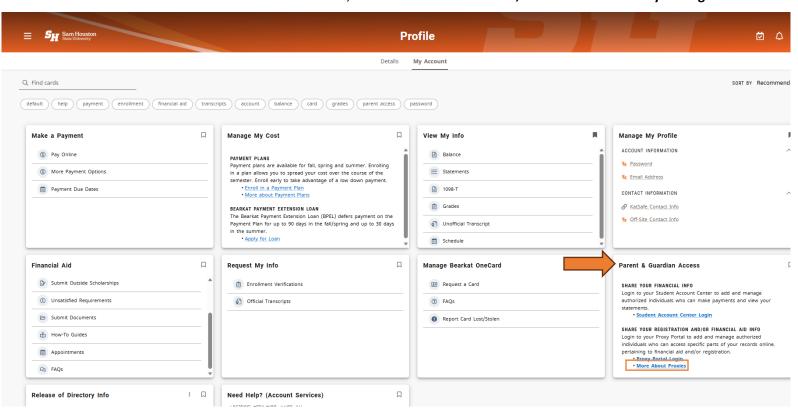


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4. Under the "Parent & Guardian Access" card, click "More about Proxies", then click "Go to Proxy manager."





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employers' access to	Sam Houston State University students to grant parents, guardians, coaches, or potential of specific parts of their records online, pertaining to financial aid and/or registration. Portal access, the student is granting the designated person access to view this information
By setting up Proxy	Portal access the student is granting the designated person access to view this information
online at their conve	enience. Access can be updated or revoked at the discretion of the student.
Students:	
	Go to Proxy Manager (for Students)
L	How-To Guide for Students
Parents, Guard	ians, Coaches, or Potential Employers:
	Go to Proxy Login

5. Go to the Proxy management tab.



6. Select the trash can icon associated with the proxy you want to delete.





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7. Select delete.

