

Sam Houston State University Human Resources

Staff Classification Description – Senior Enterprise Resource Planning (ERP) Analyst III

Skill Category: Professional
Position (Employee) Class: 3N529 (E1)
Grade: 26
Date: 11/2014

Department: Office of Information Technology Services

Education & Experience Requirements: Bachelor's degree with a major in computer science or related field from an accredited institution with seven years relevant experience in directly related field. Information Technology Infrastructure Library (ITIL) Foundation certification and history of professional growth as evidenced by the acquisition of professional development and certification required. Certification examples include ITIL Intermediate, ITIL Expert, Six Sigma Green Belt, Six Sigma Yellow Belt, Six Sigma Black Belt, International Institute of Business Analysis (IIBA), Certification of Competency in Business Analysis (CCBA), Project Management Institute Certified Associate in Project Management (PMI CAPM), Project Management Institute Agile Certified Practitioner (PMI ACP), or Project Management Professional (PMP). A combination of education, experience, certifications, and training that would produce the required knowledge and abilities could be considered.

Nature & Purpose of Position: Serves as a mentor and subject matter expert for multiple areas within Enterprise Services. Work as part of a team contributing strategic vision, expert programming, reporting, integration, and analytical support services for the campus Enterprise Resource Planning (ERP) system including Ellucian Banner technologies, other third-party applications, and internal programming.

Supervision Given & Received: Works with broad direction. Supervises student and/or full-time employees. Leads team projects involving two or more department staff and assists with managerial tasks.

Primary Responsibilities: Provides direction for the design and implementation of major system changes or integrations using third and fourth generation languages (e.g. Java, .Net, PHP), SQL, stored procedures (e.g. PL/SQL), XML, and/or web scripting to build and integrate systems. Provides leadership with functional and technical teams in creating functional report specifications and defining technical specifications. Provides expert guidance to data owners, data custodians, Division of Information Technology staff, and contracted resources regarding upgrading systems to new software versions. Consults with users to define, refine and document technical systems to meet business requirements. Responds to, troubleshoots, and repairs issues with databases and associated applications including Banner. Provides leadership to technical staff with regard to data loading, migrations, conversions, and scheduled job operations. Writes and maintains specifications and assists in developing strategic technical plans to meet the goals of Enterprise Services and the University. Develops, revises and documents standard operating procedures for programming staff. Reviews and designs performance improvements for database programs, functions, procedures, and packages utilized in the day-to-day operations of the University. Mentors, guides and trains other staff members. Performs other duties as assigned.

Other Specifications: Requires a demonstrated ability to establish congenial work relationships and to communicate effectively within department workgroup, throughout the university with professional or managerial staff, and with outside vendors. Interprets and implements complex policies, statutes, and regulations affecting the department or university level. Work requires critical judgment, a high level of initiative, and complex reasoning to solve division and university issues. Work requires attention to detail as errors can be potentially serious.

This is a classification description with the complete list of job duties being maintained at the departmental level. Other job duties necessary for the effective operation of the University are expected to be performed. Any qualifications to be considered as equivalents in lieu of stated minimums require the prior approval of Human Resources.

Sam Houston State University is an at will employer and drug free/smoke free workplace. This position is security-sensitive and thereby subject to the provisions of the Texas Education Code §51.215, which authorizes the employer to obtain criminal history record information. The pay grade range is inclusive of social security benefit replacement pay.