Marsha C. Wilson

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Agricultural Sciences & Engineering Technology
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EDUCATION

Master of Business Administration, Information Management
University of Houston, Houston, Texas

Bachelor of Science, Medical Technology (Microbiology, Chemistry)
University of Texas, Austin, Texas

INFORMATION TECHNOLOGY (IT) PROFESSIONAL EXPERIENCE

CONOCOPHILLIPS (1984-2004; Key Positions Noted)

- Project Manager (**Houston**)
  Responsible for planning and managing $6 million project to optimize enterprise IT service processes for newly merged Conoco and Phillips energy businesses.
- Business Process Consultant (**Houston**)
  Co-leader on project to re-engineer Conoco IT service processes globally; facilitated process build-outs with impacted employees, mapped processes and roles using Pritchett methodology and Visio. Additionally, responsible for project communications and oversight of $10 million project budget.
- Global IT Process Owner (**Houston**)
  Project responsibilities included revising and implementing global IT processes for the distribution of standardized business software applications for Conoco. Savings of $2.1 million achieved first year, and $1 million annual savings projected over next six years through centralizing work in regional centers and consolidating applications worldwide.
- Project Manager (**Calgary, Canada**)
  Responsible for the successful integration of IT systems for newly acquired Natural Gas Liquids business into existing Conoco Canada Operations. Numerous software and hardware contracts negotiated and executed; reconciled redundant business applications; optimized IT contract staffing levels; and implemented outsourced IT service provider for all Canadian operations.
- Manager, Information Systems (**Arkhangel, Russia / Moscow, Russia)**
  Implemented IT infrastructure for start-up joint venture in northern Russia, and renovated existing computing and telecommunications systems in DuPont/Conoco office in Moscow. Responsibilities included $5 million assets and local staff (3) supplemented by global support team (15). Hired and trained local staff to serve five offices and field locations; nationalized function with a technically proficient staff within 3 years.

TEACHING EXPERIENCE

- Lecturer for Agricultural and Industrial Sciences Department, **Sam Houston State University**. (Fall09-current) Teach courses in *Computers in Agriculture* in classroom setting and one section online using Blackboard; also taught 4 semesters *Agribusiness Organization and Management.*

- Adjunct Instructor for Computer Information Technology, **Lone Star College-Montgomery.** Taught hybrid courses for Introduction to Computers, and Business Computer Information Systems. Certified for online teaching with Blackboard Vista and Angel. (Spring08-Fall09)
- Designed training program for start-up office of 30 persons providing computer basics, and instruction for bi-lingual versions of Microsoft Word and Excel. Conducted initial training sessions and trained subsequent trainers. Designed training program for technical support staff. **(Conoco: Arkhangel, Russia)**
- One-on-one training for managers and small group classes for clerical staff for Microsoft Word and Excel; installed accounting system and provided technical training to support staff. **(Conoco: Port-of-Spain,Trinidad)**
- Training sessions for basic and advanced training in Microsoft Word in bi-lingual, Arabic/English for 20 selected staff members. **(Conoco: Cairo, Egypt)**
- One-on-one training for office manager on computer basics, word processing, spreadsheets. Small class training for basic and advanced sessions of Microsoft Word and Excel conducted in two separate visits. **(Conoco: Libreville, Gabon)**
- Served as training coordinator for 5 years for lay ministry program for a Houston church and 5 years at a Huntsville church. Conduct 50 hours of training for each class prior to commissioning.

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