Supporting Strategy:

**Enriching academic experience**
Provide effective software tools, technology immersed learning spaces, open access to information, and cost-effective and responsive support services.

**Enable research computing**
Enable research through high performance hardware, software, and services.

**Communicate + Collaborate**
Exchange information, ideas, and perspectives with the campus community and jointly develop preeminent SHSU solutions.

**Effective Workforce**
Recruit, develop, and retain appropriate staffing of skilled professionals for our dynamic environment using systematic training and development, competitive salaries, and career opportunities while perpetuating our family culture.

**Operational Excellence**
Respond rapidly to evolving campus needs with quality solutions and support provided by accountable and empowered subject-matter experts implementing timely continual service improvements.

**Secure Enterprise**
Provide a secure and reliable experience to the campus community through awareness and highly available centralized services and solutions.