



Sam Houston State University

Division of Information Technology

Version: January 7, 2019

VISION

To be the campus community's preferred partner providing high-quality technology service.

Provides high-quality and centralized information technology systems and support for the entire University community.

MISSION

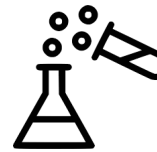


Supporting Strategy:



Enriching academic experience

Provide effective software tools, technology immersed learning spaces, open access to information, and cost-effective and responsive support services.



Enable research computing

Enable research through high performance hardware, software, and services.



Communicate + Collaborate

Exchange information, ideas, and perspectives with the campus community and jointly develop preeminent SHSU solutions.



Effective Workforce

Recruit, develop, and retain appropriate staffing of skilled professionals for our dynamic environment using systematic training and development, competitive salaries, and career opportunities while perpetuating our family culture.



Operational Excellence

Respond rapidly to evolving campus needs with quality solutions and support provided by accountable and empowered subject-matter experts implementing timely continual service improvements.



Secure Enterprise

Provide a secure and reliable experience to the campus community through awareness and highly available centralized services and solutions.