



Sam Houston State University

FINANCE AND OPERATIONS  
Strategic Plan Model

## VISION

Provide solutions and services that exceed expectations

To be the model of excellence in Higher Education Finance and Operations endeavors

## MISSION



## Supporting Strategy:

### Facilitation Focused

Foster a business environment that is customer and outcomes focused to facilitate solutions and mitigate obstacles.

### Frictionless Solutions

Identify and implement business solutions that support a frictionless self-service environment.

### Revenue Enhancement

Leverage strategies that increase resource pools by generating additional revenue, reallocate resources or achieve increased outcomes within existing resources.

### Learning and Growth

Foster a learning environment that enhances professional expertise through active learning, theoretical and experiential opportunities.

### Data-Driven Decision Making

Develop and implement data-driven decision-making models that integrate ERP, Strategic Planning and Resource Allocation.

### Sustainability

Invest in campus improvement efforts that are focused on operational outcomes, space use efficiency with longevity and sustainability in mind.

**Your Success, Our Goal**