LOWMAN STUDENT CENTER OPERATIONS POLICY

Sam Houston State University students, faculty, staff, alumni, and guests are eligible to utilize the facility and services of the Lowman Student Center (LSC). All use must be conducted in accordance with local, state, and federal law and in accordance with applicable rules, regulations, policies, and procedures of the Texas State University System and Sam Houston State University. Use of the facility will not disrupt or disturb an academic or University program and will not result in damage or defacement of the LSC.

Persons using the LSC facilities will abide by the LSC Operations Policy and all other campus policies, procedures, rules, and regulations. Failure to comply with this policy or with persons enforcing this policy may result in suspension of privileges to use the LSC and/or lead to further action under the SHSU Student Guidelines.

General Facility Policy

1. Safety of guests in the facility is our number one priority. At no time may doors, fire exits, foot traffic paths, hallways, or elevators be blocked or restricted by events or the set up for events.

2. The LSC is not responsible for any items lost, stored, or left in the building. Items found in the building should be taken to the LSC Office (Suite 331) for proper handling and/or forwarding to the SHSU Public Safety Services Office. Sensitive items are only kept until 4:00 pm or the following business day, all other items are only kept for one semester.

3. Loud, boisterous, profane language, disorderly conduct, or disturbing the peace is not permitted and may lead to disciplinary action. Sound levels of any event will not disrupt normal operations in the LSC.

4. Per University policy, all students, faculty, staff, and visitors must wear face coverings except in their private office or where impractical. “Impractical” is defined as those persons involved in eating or performance.
   a. Service may be denied for those not wearing shoes, shirts, or facial coverings.

5. Exterior, fire, or stair well doors should not be propped open.

6. Guests are responsible for their own trash.

7. Atriums, lobbies, hallways, lounge spaces, plinths, gallery, and the courtyard are not designated meeting spaces.

8. Do not attach possessions to the building; items will be removed and disposed of. For example: bicycles, scooters, and motorcycles.

9. Guests are not permitted in back of house areas.

Operational Hours

1. LSC operation hours are posted on the website: http://www.shsu.edu/lsc. Hours will vary during University holidays, University closings, and semester breaks, which may affect reservations.

2. A request to host events/meetings outside of normal operating hours will be left to the discretion of the Director of the LSC or designee. All requests for extended hours, early openings, or late closings should be submitted through the LSC Office (Suite 331) and are subject to additional fees. All requests for extended
hours must be submitted at least ten (10) business days prior to the event.

3. Only staff who are issued an exterior key are authorized to be in the LSC at times outside of LSC operational hours.

Furnishings & Equipment

1. Improper use, moving, or altering of furniture, fixtures, or equipment is not permitted in meeting rooms. If changes are needed for an event, contact an LSC Technical Event Services Team member by calling 936-294-4902.

2. Individuals and/or groups utilizing LSC facilities are responsible for the behavior of their guests and any damages to LSC property, including fiduciary.

3. Furnishings and equipment belonging to the LSC are not to be removed from the building for any reason (This does not include mall or rental equipment).

4. All equipment owned by the LSC will be operated by LSC personnel, including the operation of the air walls unless authorized by the Director of the LSC or designee.

5. Any unauthorized alterations or damages will be corrected at the expense of the organization or individual who reserved the facility. The LSC is not responsible for any injuries that may occur while an individual or group improperly uses, moves, or alters furniture, fixtures, or equipment.

Prohibited Items

1. Animals are \textbf{not} permitted in the LSC at any time unless approved by the Director of the LSC or designee. This does not apply to service animals for individuals with a disability or animals used in law enforcement. Emotional support animals are not service animals and are not allowed access to the LSC.

2. The use of all tobacco and vapor products is prohibited.

3. Possession or use of alcoholic beverages is not permitted at any time except as provided for in the section on Alcoholic Beverages.

4. In accordance to university policy bicycles, skateboards, hover boards, scooters, roller skates/blades, etc. are prohibited inside the building.

5. Children under the age of 16 must be accompanied by a parent or guardian at all times.

6. No classes, lectures, labs, or any type of “class for credit” will be scheduled unless approved by the Director of the LSC or designee.

7. Soliciting is not permitted at any time. Violators will be asked to leave the premises.

8. Sidewalk chalking is not allowed anywhere on the Sam Houston State University campus.

9. As stated in the \textit{Dean of Students Handbook}, it is a violation of these Rules and Regulations to possess, carry, or otherwise cause a firearm, handgun, or other prohibited weapon, licensed or otherwise, concealed (please
see concealed carry campus policy located at: http://www.shsu.edu/katsafe/campus-carry/) or otherwise, to be
brought onto the premises of a System Component.

Posting and Signage

1. Registered student organizations and University departments may post printed materials on LSC bulletin
boards. For registered student organizations, once the material receives the stamped approval of an authorized
representative of the Department of Leadership Initiatives is it considered approved. University Departments
need to have their official logo on their posting, and it is considered approved. Posting and Signage must be
SHSU related materials only.
   a. Posted materials must conform to the student guidelines.
   b. Signs, flyers, announcements, tabletop flyers, etc. will not be taped, pinned, or placed anywhere
      in the LSC without prior approval of the Director of the LSC or designee.
   c. Tabletop flyers will be approved for no more than two (2) weeks at a time.
      i. No more than two (2) tabletop flyers at any given time.
      ii. Dining Areas only, 100 tables available.
      iii. Not allowed at Kat Klub, Level 2, or Level 3.

2. Several bulletin boards are located on Level 1 and Level 2 of the LSC.
   a. By the East elevator in Paw Print (Level 1)
   b. Above the central computer station in Lowman Lounge (Level 1)
   c. South hallway (Level 1)
   d. By the East elevator near bookstore (Level 2)
   e. Above the east computer station near bookstore (Level 2)

3. All permanent signage must be approved in advance by the Director of the LSC or designee.

4. Nothing will be affixed to the glass on any doors as this creates a safety hazard.

5. All other paper flyers/advertisements or promo items are prohibited.

6. Posted materials, signs, flyers, announcements, tabletop flyers, etc. must be cleaned up by group or LSC will
   dispose of materials.

7. LSC is not responsible for missing or damaged signage.

Digital Signage

1. A request for digital signage posting can be made through the LSC office (Suite 331) or at lsc@shsu.edu at least
two (2) business days prior to the start date for the advertising and include digital files with submission. Fees may
apply.
   a. Digital files should be 640x480 jpeg images.
   b. Ads must identify the sponsoring registered student organization and the name, date and time of the
      event.
   c. Ads will not contain obscene words or promote unlawful activity.
2. A one-page advertisement or notice may run for five (5) days prior to the event.

3. Digital signage advertisement will be reserved for events held within the facility only, unless approved by the Director of the LSC or designee.

4. The LSC reserves the right to deny any digital signage request without justification.

**Reservations Policy**

The following policies establish the guidelines and means for implementing the most effective use of the LSC facilities through the reservation process. Exceptions to this policy and changes to an existing reservation can be made when, in the sole discretion of the university, the educational and operational needs of SHSU require. Generally, LSC room reservations (including semester reservations) are taken and honored on a first come, first serve basis; however, in unusual circumstances, it may be necessary to alter reservations based on the following tier system:

1. Registered Student Organizations
2. University Departments
3. Faculty, Staff, and Student events
4. Off-campus groups (any organization or group that is not a campus organization or University department)

Priority consideration is given to reservations made by tier one (1) and two (2) user groups for the upcoming academic year and is accepted between the first Monday in April through April 30. Tier one (1) and two (2) user group reservations will be confirmed no later than May 31. After June 1, reservations from all tiers will be accepted on a first-come, first-serve basis.

University special events and Division of Student Affairs special events may book up to one (1) year in advance to the date.

Registered Student Organizations must complete the Student Organization Contact form before making any reservations in the LSC. The president may designate up to one additional member of the organization who can make reservations for that registered student organization, and all contacts on the form must have a valid Bearkat One Card. Only those members designated by the president of the student organization may have a Virtual EMS account and make reservations for that group. Registered Student Organizations have until the 12th class day to update or submit Student Organization Contact forms. Updates or changes after the 12th class day may be approved by the Director of the LSC or designee.

All organized meetings or events must be scheduled and held in designated meeting spaces. Atriums, lobbies, hallways, lounge spaces, plinths, gallery, and the courtyard are not designated meeting spaces.

**General Reservations Policy**

1. All requests for use of LSC facilities must be made through the LSC Virtual EMS system at least two (2) business days prior to the meeting for meeting rooms, and ten (10) business days prior to the event for Ballroom, Theater, and/or Kat Klub. Paper or email requests may be submitted for off campus groups or individual SHSU faculty/staff/students. **Requests are not guaranteed until a confirmation has been issued.**
2. Last minute reservations may be approved at the discretion of the Director of the LSC or designee. Late booking fees may apply.

3. All reservations utilizing audio/visual equipment will require an LSC Technical Event Services Team member.

4. Reservations for spaces outside of the LSC will follow the policies and procedures of that facility. Failure to follow building policies will result in loss of reservation privileges in that facility for the academic year.

5. The LSC Office Staff (Suite 331) reserves the right to change a reservation to another room in order to accommodate the greatest number of organizations with the understanding that, if possible, a comparable room will be provided.

6. Some events may require security provided by one or more uniformed SHSU Public Safety Services (UPD) officers, as deemed necessary by the Director of the LSC, the Director of Student Activities, or UPD (or their designees). In the case that UPD cannot provide or arrange security when security is deemed necessary, the event will be canceled or denied.

7. The proposed use of the LSC facilities must be appropriate and suited to the size, structure, purpose, and operational cost of the facility.

8. Changes to the arrangement of furniture and equipment in a reserved space must be requested through the LSC Office (Suite 331) at least two (2) business days prior to a scheduled event. After initial room set-up, changes will be made only as time and personnel permit. Additional fees may apply.

9. Each Registered Student Organization is limited to two (2) meeting room reservations per week, with each meeting not to exceed one and a half (1.5) hours or three (3) hours per week. If additional meeting rooms are available, organizations may reserve rooms no more than two (2) business days in advance.

10. Registered Student Organizations are limited to two (2) Ballroom reservations for special or social events per semester.

11. Events hosted by Registered Student Organizations must be reserved as their group and should not be reserved by governing department.

12. Any organization wishing to use LSC space for recruiting on campus for jobs must have authorization and a reservation made by SHSU Career Services.

13. Summer camps should be scheduled through the SHSU’s Summer Camp Office (Visitor’s Services).

14. Off-Campus guest speakers in the LSC must follow the Division of Student Affairs guidelines. For questions, please contact the Dean of Student’s Office at 936-294-1785 or doso@shsu.edu.

15. All contracts and riders related to an event in the LSC, including contracts between user and performers, event decorators, speakers, sub-contractors, managers, and others, must be reviewed by the Director of the LSC or designee to ensure the facility is appropriate for the requested event.

16. Groups and individuals with an outstanding bill or debt owed to the LSC will have their reservation privileges in the facility suspended until the debt is paid in full.
17. All food and/or drinks served in the LSC must be provided by Classic Fare Catering (Aramark). Reference Food section.

18. Alcoholic beverages may be served in conjunction with events and are subject to prior approval as provided for in the LSC Operations Policy on Alcoholic Beverages.

19. A limited number of blood drives/biohazardous events will be scheduled in the LSC per semester.
   a. One (1) blood drive will be allowed per semester in the ballroom, and two (2) blood drives per semester will be allowed in room 320; blood drives will not be permitted in any other space of the LSC.
   b. Blood drives must not start before 8:00 am or end after 3:00pm.
   c. Due to the nature of the waste associated with blood drives, the blood drive staff will provide their own trash containers. All trash/waste must be removed from the facility and all bio-waste must be properly disposed of by blood drive staff.

20. Rain location (indoor space as backup for outdoor location) requests for events originally scheduled in the Mall, Bearkat Plaza, or Farrington Pit must be submitted with the initial outdoor reservation. A rain location will be used when weather includes: precipitation, temperatures forecast to be less than 40 degrees, or sustained winds greater than 25 mph; for at least 2/3 of the scheduled duration of the event. The Director of the LSC or designee will make the rain location decision 24 hours prior to the scheduled event start time. Failure to adhere to this decision by the LSC may result in charges.
   a. The LSC is not obligated to find rain locations at the last minute. Public spaces will not be approved as rain locations.

21. Cancellation of events must occur one (1) business day prior to the event start time for meeting rooms, and two (2) business days prior to the event start time for the Ballroom, Theater, Kat Klub, or rooms 230, 241, 242, and 320. Cancellations can be made by contacting the LSC Office (Suite 311), via email lsc@shsu.edu. Your cancellation is not final until you have received a confirmation from an LSC staff member. Failure to cancel an event may result in additional fees.

22. Failure to show up for or cancel a reservation within the given timeframe listed above in the LSC will result in the following action:
   a. Organizations or guests who fail to show up for or cancel their reservations will be responsible for paying any labor costs incurred along with forfeiture of any deposit.
   b. Registered student organizations, University departments, and individual SHSU students, faculty, and staff who fail to show up for or cancel their reservations will be subject to the following:
      i. A no show is defined by failure to show up to your scheduled meeting within 20 minutes of its start time. For rooms 230, 241, 242, 320, 324, and Theater, your actual attendance must be at least 25% of the capacity of the room or the maximum booked attendance agreed upon at the time of the reservation with the LSC Office (Suite 331) for the duration of the meeting or this is considered a no show.
      ii. Meeting rooms: Reservation privileges may be revoked for the following academic year after one (1) warning and three (3) no-shows/failure to cancel/quota not met.
      iii. Ballroom, Theater, Kat Klub, rooms 230, 241, and 320: the first no show or failure to cancel will result in a fine of $100, and the second offense will result in loss of
reservation privileges for one (1) calendar year and a fine of $100. Additional charges may still apply.

23. If meeting or event attendance exceeds the safe occupancy for a given room, the LSC staff will work to secure an alternative venue based on availability. If space is not available, the LSC staff reserve the right to end your meeting for safety purposes and/or prevent any further entry into the venue. Repeatedly exceeding the maximum capacity for a room may result in your scheduled meeting room or time being changed based on availability or a loss of LSC reservation privileges.

24. Misrepresentation of your event will lead to a $100.00 fine, cancellation of event, and loss of reservation privileges for an academic year.

**Social Event Management Plans**

1. Social Event Management plans may be required for applicable events that meet at least one of the following criteria:
   
   a. Any event that concludes after 11 PM, including overnight events  
   b. Any event with an anticipated attendance of 200 or more persons  
   c. Any event involving the potential of high risk or safety factors  
   d. Any event that has had a risk management/safety issue within the past two (2) years  
   e. Any event that intends to serve alcoholic beverages  
   f. Any event identified by the LSC Staff or University Police as a large format event  
   g. Any event at Farrington Pit after 5 PM

2. Social event management plans must be created and completed within the same semester that the event occurs. Exceptions made for events within the first two (2) weeks of school. Other exceptions can be approved at the discretion of the Director of the LSC or designee.

3. All Social Events must end prior to 11:59 PM Sunday through Wednesday.

4. Social Event Management plans and applicable forms must be made with an LSC staff, and are required to be completed no later than fifteen (15) business days prior to the date of the event.

5. One or more uniformed SHSU Public Safety Services (UPD) officers may be required to be on duty throughout the duration of an event deemed as a Social Event. Arrangements for UPD security should be made by the organization reserving the facility, and security expenses will be paid to UPD.
   
   a. Payment should be made directly to UPD the day of the event – either in exact cash to the officers or in checks made out to each officer personally. Doors to the venue will not be opened until UPD officers have received payment in full.
   
   b. In the case that UPD cannot provide or arrange security when security is deemed necessary, the event will be canceled or denied.

6. The LSC and/or UPD staff reserve the right to cancel this event if any of the following situations occur:
   
   a. A Social Event is deemed to be unsafe to patrons, the University community, student employees, or other applicable persons.
b. A Social Event Management plan violation has occurred, including but not limited to: ticketing violations, forging a signature on the Social Event Management Plan, or failure to follow any of the other policies and procedures outlined in this document.

c. A Social Event Management plan violation may result in a loss of privilege to host future Social Events for a period of twelve (12) months.

7. If at any time during the course of the event a serious disruptive activity occurs, UPD and the LSC staff reserve the right to stop the event and clear the venue to prevent further unsafe conditions from developing. These disruptions include, but are not limited to: violence; excessive sound levels (as defined by OSHA after reading has been taken from center of room); persistent disruptive behavior by the audience and/or the artist(s) or artist’s management, staff or guests; overcrowding; and electrical and other safety hazards that may become present. Attendees and/or the organization may be held accountable for any financial, legal, or SHSU Student Guidelines infractions where applicable.

8. The LSC reserves the right to refuse entry or ask any guest to leave at any time. Grounds for refusal/being asked to leave include but are not limited to being under the influence of alcohol or drugs; being in possession of a controlled substances, or paraphernalia; disruptive behavior; or flagging or displaying gang signs. Weapons of any kind are prohibited. Outside alcohol may not be brought into the venue.

9. A member of the executive board of the student organization (or an SHSU staff/faculty advisor) must be present for the duration of the event to assist the LSC in patron identification associated with Social Events.

10. All Social Events hosted within the LSC by a registered student organization will require all attendees to wear wristbands for the duration of the event. All wristbands must be provided by the LSC and paid for by the hosting organization. All events will utilize labor trained and provided by the LSC for wristband distribution.

11. The organization will be held responsible for any damages to the facility and/or equipment that occur as a result of negligent behavior by a performer or guests.

**Decorations**

1. The LSC staff must approve all decoration plans and props prior to installation. Failure to comply will result in appropriate charges or loss of LSC reservation privileges.

2. The LSC is not responsible for any injuries that may occur while an individual or group is decorating for an event or while removing decorations. If elevating equipment (ladders, step stools, etc.) are needed, the reserving group may be asked to sign a waiver. If assistance with decorations is needed, additional fees may be applied.

3. The use of candles must be approved in advance by the Director of the LSC or designee. They must be securely supported on substantial, noncombustible bases, and each candle flame must be protected. A cleaning fee will be assessed for removal of wax from LSC property.

4. Special arrangements and approval by the Director of the LSC or designee must be granted prior to installation and use of any special effects equipment such as mirror balls, fountains, etc.
5. Prohibited Items:
   a. Clear or transparent tape, duct tape, glue, hot glue guns, irons, thumbtacks, staples, or nails on doors, posts, ceilings, walls, floors, windows, furniture, drapery and stage skirting, or other building fixtures.
   b. Flammable materials.

6. All decorations must be removed immediately following the event. Exceptions must be approved in advance by the Director of the LSC or designee. The LSC is not responsible for any articles temporarily stored, left, or lost in the building.

7. Decorations, props, or equipment cannot block or cover doors, door view panels, exit signs, emergency equipment, or emergency egress routes.

8. Privacy coverings should be requested at the time of the reservation request. LSC Staff is responsible for putting up and taking down privacy coverings.

9. The use of helium cylinders or other compressed gases must be approved by the Director of the LSC or designee in advance of the event.

10. A clean up fee may be assessed based on the discretion of the Director of the LSC or designee.

Food

1. All catering in the LSC must be reserved and provided through Classic Fare Catering (Aramark) following the confirmation of your facility reservation.

2. Any exception to the food service policy must be approved in advance by the Classic Fare Catering (Aramark) Director and the LSC staff must be notified of the exception.

3. Registered Student Organizations and university departments may provide and serve their own refreshments for their exclusive use during their closed meeting in small meeting rooms only. Refreshments may only be provided for the number of people less than or equal to the maximum room occupancy. Refreshments are not to include items that may serve as a full meal.
   a. The following is a list of the only items allowed as refreshments: coffee, tea, carbonated beverages, punch, cookies, cake, donuts, chips & dips, fruit or vegetable trays, and popcorn.
   b. Groups must turn in the completed Food Service Exemption Request form at least two (2) business days prior to their meeting and receive approval from the LSC Office (Suite 331) before bringing in the refreshments for their meeting.
   c. Small meeting rooms are defined as: 115, 116, 117, 144, 311, 312, 313, 322, 323, 324, 325, 328, 329.

Alcoholic Beverages Policy

1. Groups desiring to have alcoholic beverages served in conjunction with an event must complete the Alcohol Beverage Service Request Form at least fifteen (15) business days prior to the event. This form must be submitted after a room confirmation has been received by the organization.

2. According to University Policy, student groups are prohibited from having alcohol present at an event. Suspected violations of University policy may be referred to the Dean of Students. The Dean of Students will
review the violations and may refer the violation for review to the proper authority for adjudication. Violations of state law will be referred to SHSU Public Safety Services personnel. https://www.shsu.edu/dept/dean-of-students/guidelines/alcoholic-beverage

3. The furnishing or sale of alcoholic beverages in the LSC is restricted solely to Classic Fare Catering (Aramark). No individuals, groups, or associations other than Classic Fare Catering (Aramark) may furnish or sell alcoholic beverages on the premises of the LSC for consumption by any person.

4. Alcohol purchased from the Three Horse Tavern is only permitted in the Kat Klub and cannot be removed from that area.

5. One or more uniformed SHSU Public Safety Services (UPD) officers are required to be on duty throughout the duration of an event where alcoholic beverages are served. The expense for this security will be paid by the reserving organization to UPD.

Fees and Payments

For information regarding LSC fees, please contact the Lowman Student Center Office Staff (Suite 331) at lsc@shsu.edu or by phone at 936-294-1759.

1. Fees will be charged according to the current LSC Fee Schedule.
2. All payments are made in the LSC Office, Suite 331, Monday through Friday, 8:00 am – 3:00 pm. For credit card payments, please call 936-294-1759 for an appointment.
3. Acceptable forms of payment include cash (exact change), check, money order, credit card, ETF bank draft, and interdepartmental orders (excluding international currencies). Checks and money orders should be made out to “The Lowman Student Center.”
4. Applicable taxes will be charged unless a valid tax-exempt form is presented with payment.
5. All payments and deposits are nonrefundable.

All fees on an event confirmation are estimated. All final bills will be sent five (5) business days after completion of event. Additional charges may apply.

Registered Student Organizations:

1. Payments are due five (5) business days prior to the event.
2. If a Registered Student Organization charges an admission fee, registration fee or any other fee, including receiving an offering for the sponsoring organization or their guests, the room rental fee for Registered Student Organization Fundraiser will apply.
3. In the event that additional costs are incurred, charges will be assessed after the event and due within five (5) business days after the final invoice.
4. For Ballroom reservations: a nonrefundable deposit of $50 will be required within five (5) business days after the initial confirmation email. This deposit will be applied to the final invoice. If payment is not received, event will be canceled.

Individual SHSU Students, Faculty, and Staff:

1. Payments are due two (2) business days prior to the event.
2. In the event that additional costs are incurred, charges will be assessed after the event and due within five (5) business days after the final invoice.
University Departments:

1. Interdepartmental orders are due within five (5) business days after the final invoice.
2. If a University department charges an admission fee, registration fee, or any other fee, including receiving an offering for the sponsoring organization or their guests, the room rental fee for University Department Fundraiser will apply.

Off Campus Groups:

1. Nonrefundable deposits are due within five (5) business days after the initial confirmation email. If payment is not received, events will be canceled.
2. Mall reservation payments are due two (2) business days prior to the event.
3. Payments are due within five (5) business days after the final invoice.
4. Any organization or group that is not a campus organization or University department will be considered an off-campus group.

Special Facilities and Services

Kat Klub

All reservations should be submitted at least ten (10) business days before the event date, exceptions will be left up to the Director of the LSC or designee.
All reservations are submitted and requested through the LSC Reservation Coordinator.

Stage Lounge – Reservation is seating only. No tech or stage included. Nonstandard items including A/V will be added and billed accordingly.
Gaming Lounge – Reservation is dining seating only.
Gaming Stations – Reservation is for all five (5) gaming stations and the dining seating directly in front of gaming stations.
Billiards Tables – Reservation cannot exceed a maximum of four (4) billiard tables and the counter seating on adjacent wall during operational hours.
Bowling Lanes – Reservation cannot exceed a maximum of six (6) bowling lanes during operational hours.
Table Tennis – Reservation is for two (2) table tennis tables.

Kat Klub Policies

1. Closed reservations for Kat Klub will not be scheduled for the first three (3) weeks of each semester. Only events open to the public will be considered for booking during operating hours.
2. Reservations seeking exclusive use of Kat Klub must be outside regular operating hours. Any reservation seeking use of Kat Klub during regular operating hours will be reviewed individually.
3. During normal operating hours, the LSC cannot guarantee requests for closed reservations. All reservation requests during normal operating hours are at the discretion of the Director of the LSC or designee.
4. No leaning, laying, standing, or sitting on billiard tables.
5. No food or drinks are permitted on billiard tables.
6. All equipment rentals require a valid Bearkat ID or government issued ID per user.
7. Any broken equipment or equipment issues should be reported immediately to Kat Klub Staff.

8. Guests must remain in designated public areas of Kat Klub.

9. Rates to play will be posted inside Kat Klub. Cash or card only.

10. No food or drinks are permitted on the bowling lane surfaces (includes the approach area and bowling lanes).

11. All bowlers must wear bowling shoes while bowling.

12. Socks are required with Kat Klub rental bowling shoes. Socks may be purchased at the Kat Klub desk.

13. No one is permitted to walk on or down the bowling lanes, for any reasons, at any time.

14. Table tennis tables will be set up and taken down by Kat Klub Staff only.

The LSC Mall is the area situated on the south side of the LSC between the Lowman Student Center and Bearkat Plaza, as depicted. It extends in length from the east end of the LSC to the Alumni Garden area. It is available for use by all Registered Student Organizations and University organizations for programs and activities. Off campus groups may use the LSC Mall for an additional fee. Bearkat Plaza is a separate space from the LSC Mall and is not reservable. Events in the LSC Mall are not to infringe upon the Bearkat Plaza space.

1. Registered Student Organizations are allowed two (2) Mall reservations per week, submitted at least two (2) business days in advance. Failure to show up on reserved dates may result in loss of table space and reservation privileges.

   a. Reservations requests less than two (2) business days in advance will be considered on a first come, first serve basis based on availability, except for Social Events (see Social Event Management Plan section), food event, raffles, or sales. These requests can be made at the LSC Office (Suite 331).
   b. No-shows and late arrivals will have reservation cancelled. A no show is defined by failure to show up to your scheduled reservation within 15 minutes of its start time.
   c. Three (3) no-shows result in loss of Mall privileges for the semester.
d. Unauthorized fundraiser or tables will be shut down and Mall privileges will be revoked.

2. Harassment, loud, and/or boisterous activity is not allowed.

3. All reservations in the Mall must use LSC equipment. Special requests will be considered by the Director of the LSC or designee.

4. All table activities must have the identification of the sponsoring organization visible.

5. Table must be accompanied by a representative of the sponsoring organization at all times.

6. There are four (4) primary tent spots available for pop up tents. The spots will be reserved on a first come, first serve basis. The LSC does not provide pop up tents. Tents should not block the path of egress or constrict traffic flow.

7. All forms of fundraising must be pre-approved by completing a Mall Reservation Request form and Guidelines for Campus Solicitation form in compliance with University regulations (see Student Guidelines).

8. All raffles and t-shirt sales must comply with the SHSU Raffle Policy and be approved by Department of Leadership Initiatives.

9. All requests to sell or give away food in the Mall must be approved by Classic Fare Catering (Aramark). Only homemade goods are allowed for food events.

10. All events using amplified sound in the LSC Mall are required to use LSC sound system. Amplified sound must be reserved at least two (2) business days in advance. Only one (1) amplified sound event per day will be permitted.

   a. Organizations are allowed one (1) amplified sound event per week.
   b. No personal speakers or sound amplifiers (manual or electronic) will be permitted.
   c. Amplified sound in the LSC Mall is limited to the hours of 10:00 a.m. to 2:00 p.m. and 8:00 pm until midnight on class days.
   d. All sound levels will be controlled by the LSC and are not to disrupt the mission of the University.

11. Tables and chairs for use in the LSC Mall may be checked out at the Information Center. A fee equal to replacement cost may be assessed for equipment not returned, lost, or damaged beyond repair. Equipment must be checked back in at the LSC Information Center the same business day.

12. Improper use of LSC check-out equipment or violating LSC policy may result in loss of Mall reservation privileges.

   **Collaborative Lounge**

   Located on the second floor across from the Orange Ballroom, the Collaborative Lounge is available for students to use on a first come, first serve basis. Two large monitors are available for students to connect their laptop or other device to for working on group projects and collaborative efforts.

   1. Students are permitted to move the tables together to create a larger work space.
2. Reservations in the Collaborative Lounge must be in conjunction with Orange Ballroom or room 230 events.

3. The Collaborative Lounge is open and available during regular operating hours unless reserved for a specific event.

4. Adapters for non-HDMI devices are available to check out by contacting the LSC Technical Event Services team member at 936-294-4902.

5. The volume control, located on the wall, will have limited options to ensure appropriate sound levels and are subject to LSC monitoring.

6. Viewing of explicit material is not permitted.

7. For assistance, please contact the Information Center at 936-294-4902.

**Piano Lounge**

Located on the West side of the second floor between meeting rooms 230 and 241, the Piano Lounge is available for guests to use on a first come, first serve basis. The piano in the lounge is available when not in use by reservations. The piano has a $40 flat rate charge for usage in a reservation. Sound is controlled by the LSC.

1. Use of the piano should not interfere with any scheduled events.

2. All guests are invited to play, soft, easy-listening music on the piano at a low volume unless there is a conflict of use related to events and activities in the facility.

3. The LSC reserves the right to restrict access to the piano.

4. Pianists are expected to be courteous of others by monitoring their volume level, including singing, and to respond politely and promptly when asked to cease playing.

5. The volume control will have limited options to ensure appropriate sound levels and are subject to LSC monitoring.

6. The Piano Lounge is open and available during regular operating hours unless reserved for a specific event.

7. Reservations in the Piano Lounge must be in conjunction with Orange Ballroom or room 241 events.

8. The piano cannot be relocated to other locations unless it is being used for a specific reserved event. Only LSC staff members may move the piano.

9. Food or drink should not be placed on the piano.

10. Sheet music or other supplies may not be stored in the piano bench. Any unauthorized items found will be treated as lost and found.

11. For assistance or questions, please call the Information Center 936-294-4902.
Dining Areas

The LSC provides a variety of spaces including indoor and outdoor areas for students to dine. Individual students may bring any food and non-alcoholic beverages into dining spaces for their personal consumption. Alcoholic beverages are not permitted in the dining spaces unless there is a private catered event with licensed servers from Aramark and all appropriate forms have been completed and approved. Beer and wine products that have been purchased in the Three Horse Tavern are allowed only within the tavern and Kat Klub area. No beer or wine may leave this designated space. A microwave is available for students to heat their food in the Paw Print Dining Area.

Loading Dock Policies & Procedures

The central loading dock is the primary location for deliveries coming in and out of the Lowman Student Center (LSC). This is a shared space for all vendors and departments within the facility. The dock is for loading and their unloading purpose only. The primary contact and area manager is the Assistant Director of LSC Operations and their designee throughout the day. The primary contact can be reached by calling 936-294-1759.

The loading dock address is:

1733 Avenue J
Huntsville, TX 77340

General Use Procedures

To provide the optimal level of use for the centralized loading dock, the following procedures must be followed and adhered to at all times:

1. All vehicles must turn off their engines when parked in a truck bay.

2. No tobacco or vape products allowed on campus, in accordance with University policy.

3. NO UNATTENDED VEHICLES are allowed in the loading dock. (UPS/Fed Ex delivery vans exempt for short term deliveries)
4. No long term parking is allowed at the loading dock or in the loading dock area.

5. Deliveries cannot be dropped at the loading dock without LSC representative present to process the items. Call 936-294-1759 to meet with LSC primary contact.

6. Pre-defined parking spaces have been identified to accommodate golf carts and special event vehicle parking. All other vehicles will be towed if left at the loading dock other than for loading and unloading purposes.

7. All “back of house” hallways and areas must be kept clear for ease of moving supplies and emergency egress. Any items blocking egress will be disposed of.

8. Pallet jacks, hand trucks, flat trucks, dock plates, and other related equipment must be kept in approved locations while not in use.

9. Delivered items must be removed from the loading dock area within 30 minutes of their delivery and stored in their proper location.

10. Any items left in the loading dock area in excess of one (1) business day by any building occupant without prior notification given will be considered trash and will be disposed of accordingly.

11. Routine delivery schedules must be coordinated with the LSC primary contact by calling 936-294-1759.

12. Deliveries requiring more than 90 minutes dock time or are non-routine must be coordinated with the LSC primary contact by calling 936-294-1759.

13. Deliveries outside of normal business operating hours (5:00 AM – 7:00 PM, Monday – Friday) must be coordinated with the Assistant Director of the LSC Operations.

14. The loading dock garage doors will be unlocked from 5:00 AM – 7:00 PM, Monday - Friday.
15. All totes and delivery crates must be stacked neatly in approved location for pick up.

16. Grease receptacles must be kept in approved location and the area maintained for cleanliness.

**Trash/Recycling/Pallets**

1. All trash must be placed in appropriate dumpster for the regularly scheduled pick up.

2. If the trash dumpster is full, please notify the LSC primary contact by calling 936-294-1759.

3. Routine trash/recycling/pallet removal from the loading dock area will be coordinated by the LSC primary contact by calling 936-294-1759.

4. All cardboard boxes for recycling must be broken down and flattened.

5. All cardboard boxes for recycling must be neatly stacked in the approved location for pick up.

6. All recycled materials other than cardboard must be in approved bags and stored in appropriate location for pick up.

7. If there is an expectation of an above normal volume of trash, recycling materials, or pallets, please contact the LSC primary contact by calling 936-294-1759 to coordinate an additional pick up.

8. When possible, empty pallets should be returned to the delivery truck for removal.

9. Any empty pallets must be stacked neatly in approved location for pick up.

**Loading Dock Parking**

Short and long term parking at the loading dock for any vehicle is prohibited including golf carts unless loading or unloading. Charging and long term parking (more than 30 minutes) for golf carts will be allowed in the designated area by the 1R entrance to the building only.

Revised 8/4/2020