

Lowman Student Center Assessment Academic Year 2017-2018

Quick Numbers

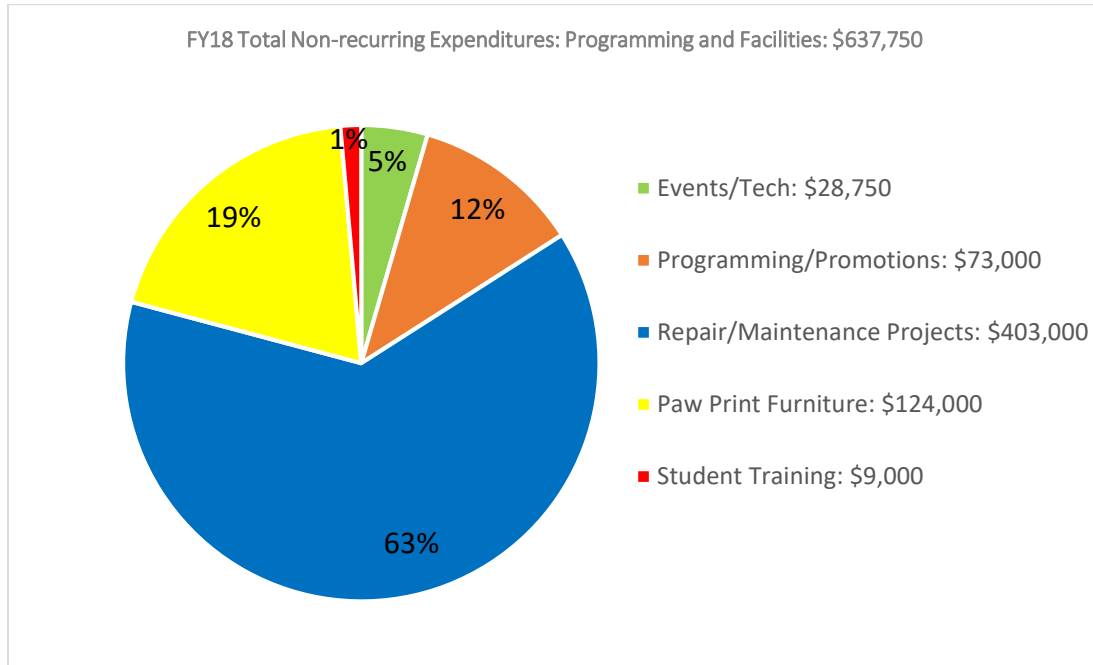
Average Monthly Traffic (Sep-Nov, Feb-Apr): 159,800

Total Bookings: 5131

Programming: 71 programs (65% collaborative with 19 groups)

Revenue from events: \$117,000 (\$102,000 Events, \$15,000 Student Labor)

Non-recurring Expenditures: \$637,750



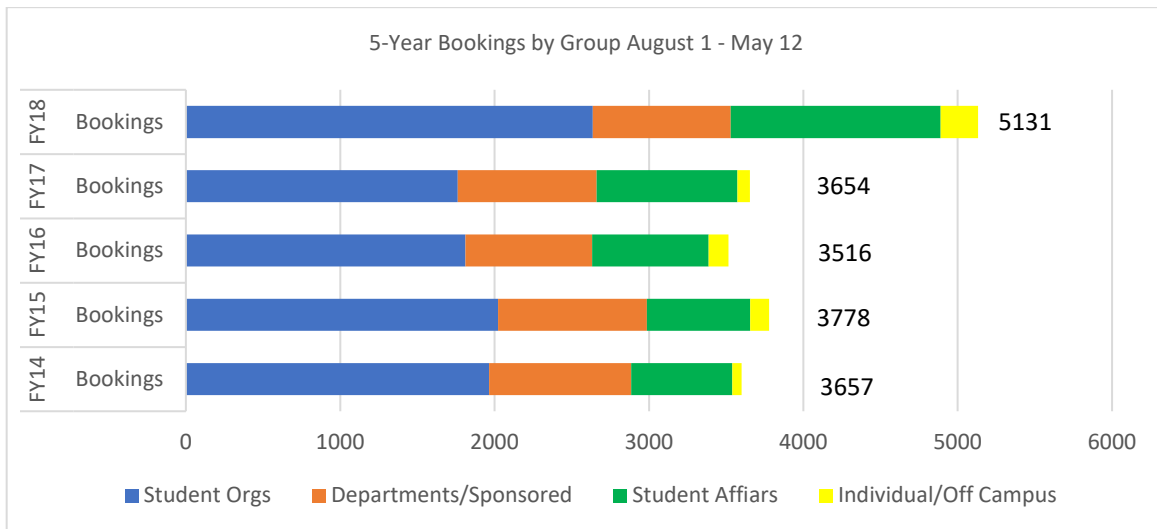
5-year Bookings by Group Fall/Spring 14 -18

Student Organizations Bookings increase over 33% previous year

Department/University Sponsored Bookings steady (less that 1% change over average)

Student Affairs Bookings increase 33% over previous year

Individual/Off-Campus increase 60% over previous average this year (Ark Church)



CAS Self-Assessment

INTRODUCTION

During Summer 2018, the Lowman Student Center (LSC) conducted a self-assessment (SA) based on the standards and guidelines published by the Council for the Advancement of Standards in Higher Education (CAS). The LSC specifically followed the CAS Self-Assessment Guide for College Unions (SAGCU), organized into twelve components:

Part 1. Mission Part 2. Program Part 3. Organization and Leadership Part 4. Human Resources
Part 5. Ethics Part 6. Law, Policy, and Governance Part 7. Diversity, Equity, and Access
Part 8. Institutional and External Relations Part 9. Financial Resources Part 10. Technology
Part 11. Facilities and Equipment Part 12. Assessment and Evaluation

The LSC Review Team judged compliance with CAS standards utilizing the Criterion Measure Rating Scale matrix listed in the instrument.

ND	0	1	2	3	4	5
Does Not Apply	Insufficient Evidence/ Unable to Rate	Does Not Meet	Partly Meets	Meets	Exceeds	Exemplary

FINDINGS

Based on the LSC internal CAS Review described above, our findings indicate that the LSC generally meets the criteria, closely matched to FY17 scoring, though is short and does not meet standards under Part 5: Ethics; and Part 12: Assessment and Evaluation. These Parts, in particular, and the remaining, in general, will be addressed within FY19. Focus will be determined during LSC Summer 18 Retreat where priorities in the shortcomings will be decided.

Criterion Measures Review Results Total Average by Part (FY 17)

Part 1: 3.61 (3.61)	Part 5: 2.68 (3.35)	Part 9: 3.05 (2.85)
Part 2: 3.26 (3.26)	Part 6: 3.33 (2.80)	Part 10: 3.13 (3.45)
Part 3: 3.39 (3.41)	Part 7: 3.25 (3.27)	Part 11: 3.18 (3.04)
Part 4: 3.30 (3.11)	Part 8: 3.20 (3.00)	Part 12: 2.84 (3.10)

Average Measure for Self-Assessment: 3.18 (3.19)

ACTION ITEMS

While, on the whole, the team agreed that the LSC meets the CAS standards, it is indicated that Parts 5 and 12, collectively, are not met. The LSC will focus on the Partly Meets items FY19, but will return to address the low Meets and reassess Spring Semester 19. Part 5 seemed to be scored lower in relation to not having a formalized written statement of ethics and the need for better communication of institutional codes to professional and student staff by offering additional standardized training to student staff regarding these. Part 12 looks to increase tracking student learning outcomes.

To answer the Partly Meets scoring, the following will be implemented FY 19:

- Create local statement of ethics that make sense within the operating functions of the LSC.
- Offer substantial, recurring standardized training in local and institutional ethics codes.
- Develop a training strategic plan focusing on specified student learning outcomes.
- Analyze training and programming in relation to the impact on students and student groups.

These areas will be re-assessed collectively with the remaining CAS Parts per above beginning Spring 2019.