

To receive Financial Aid from SHSU, you must complete these steps:

1. Complete your FAFSA online at www.fafsa.ed.gov. You will need a FSA ID to electronically sign the application. Parental information may also be required.
2. Check the status of your Financial Aid application online through "My Sam" portal at www.shsu.edu
 - Log in to "My Sam"
 - Click on the "My Account" tab
 - View the "Financial Aid Requirements" section
3. Once all required items have been received and reviewed for completeness, an award notification email will be sent to your SHSU email account.
4. Accept or decline offered aid online through the "My Sam" portal at www.shsu.edu
 - Log in to "My Sam"
 - Click on the "My Account" tab
 - Click on "Financial Aid Awards"
 - Select aid year (Academic Year 20YY-20YY)

Be sure to go through each tab before accepting your awards on the "Accept Award Offer" tab.

5. If all requirements are complete, your aid will automatically disburse to your student account ten days before the start of the semester.
6. If a residual balance remains after your financial aid applies to your student account, the residual funds will be distributed according to the refund preference you select at www.BearkatOne.com

Questions? Contact us:

Bearkat OneCard Services
Estill Building, Suite 230
936-294-2273
BearkatOne@shsu.edu

Office hours:
8:00 am-5:00 pm M-F



Sam Houston
STATE UNIVERSITY
MEMBER TEXAS STATE UNIVERSITY SYSTEM

BankMobile

BankMobile is a Division of Customers Bank, Member FDIC and Equal Housing Lender.

The Bearkat OneCard is issued by Customers Bank pursuant to license from Mastercard International Incorporated. The card is administered by Customers Bank.

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BEARKAT ONECARD

The Bearkat OneCard® signifies your status as an active member of the Sam Houston State University community—serving as your official student identification card and much more. You are expected to have your active Bearkat OneCard with you at all times on campus.



What benefits are associated with my ID?

Activating the Bearkat OneCard will grant you access to the many benefits offered to the students of Sam Houston State University.

The Bearkat OneCard is used for:

- Meal Plans
- Bearkat Bucks
- Assigned Residence Hall
- Entrance to Athletic Events
- University Sponsored Functions
- Recreational Sports Facility
- Kat Klub
- Newton Gresham Library Services
- Managing Refund Preferences
- Managing Student Payroll Preferences
- Raven's Nest Golf Course
- University Health Center Services
- Bursar's Office
- Sam Center (Student Advising)
- Career Services
- Campus Identification

How do I get a Bearkat OneCard?

- 🐾 Have your photo taken in the Bearkat OneCard Office. *(You must present a valid state or government-issued photo ID in order to request a Bearkat OneCard.)*
- 🐾 Have a valid and current address on file with the University.
- 🐾 Be currently registered for classes.

Once these steps have been completed, your Bearkat OneCard will be mailed to you. Upon receipt, it's essential you select your refund preference at BearkatOne.com. Selecting your refund preference also activates your campus ID functionality.

Do I have to activate my card?

Yes, you have to activate your card for ID purposes. You will also use your card to choose your refund preference. You will complete the following steps during activation:

1. Grant yourself access to the benefits offered to the students of Sam Houston State University.
2. Select your refund preference.

What is a refund preference and what are my options?

A refund preference is any method you choose to receive money owed to you by SHSU. Refunds can include, but are not limited to: excess Financial Aid money, dropped class refunds, and residence hall deposits. When you activate your Bearkat OneCard you are presented with two refund options:

🐾 DEPOSIT TO AN EXISTING ACCOUNT

Money is transferred to an existing account the same business day BankMobile receives funds from SHSU. Typically, it takes 1 – 2 business days for the receiving bank to credit the money to your account.

🐾 DEPOSIT TO A BANKMOBILE VIBE CHECKING ACCOUNT

If you open a BankMobile Vibe checking account (upon identity verification), money is deposited the same business day BankMobile receives funds from SHSU.

What is the BankMobile Vibe checking account?

The BankMobile Vibe checking account is an optional, digital-only, FDIC insured account designed specifically for students with access to over 55,000 fee-free Allpoint® ATMs, money management tools and a one-of-a-kind recognition program. You can also earn interest with qualifying deposits. When you choose a BankMobile Vibe checking account, your Bearkat OneCard can be used as a Debit Mastercard®. Your BankMobile Vibe checking account gives you the convenience of a widely accepted debit card with the budgeting control of an FDIC-insured checking account.

How do I make a deposit into my BankMobile Vibe checking account?

- 🐾 Direct deposit your paychecks
- 🐾 EasyDepositSM check capture through the BankMobile App
- 🐾 Reload @ the Register™ at participating retailers with your Bearkat OneCard and add cash directly to your card at the register¹
- 🐾 Transfer money from a 3rd party account into your BankMobile Vibe checking account 24 hours a day, 7 days a week at no cost

¹ Up to \$500 at most locations. A fee of \$4.95 or less is charged by Green Dot per deposit. Reload and balance limits apply. Keep your receipt.

How can I access the funds in my BankMobile Vibe checking account?

- 🐾 Withdraw cash from over 55,000 fee-free Allpoint® ATMs. Find an Allpoint ATM near you at www.allpointnetwork.com. ATM availability varies by location.
- 🐾 Use the Bearkat OneCard for everyday purchases anywhere Debit Mastercard® is accepted

Does the BankMobile Vibe checking account have a monthly service fee?

Yes. The BankMobile Vibe checking account has a \$2.99 monthly service fee, however, you may avoid this fee by making Qualifying Deposits totaling \$300 or more per statement cycle. Qualifying Deposits include direct deposit, transfers from external bank accounts, check deposits, point-of-sale deposits and cash deposits such as those made via Green Dot® Reload @ the Register™. Financial aid refunds or other refunds issued by your school, interest earned on your account, promotional credits such as cash back awards, internal account transfers, fee waivers, fee credits, returned items or dispute credits are not eligible toward the \$300 in total deposits. For more information, see the BankMobile Vibe Checking Account Fee Schedule and Interest Rate Information and Account Terms and Conditions.

TWICE THE STRIPES! Twice the Functionality.

Not only is the Bearkat OneCard your official SHSU ID, but if you turn it over you will see two stripes:

- If you select or have selected an optional BankMobile Vibe checking account, use the gold stripe for purchases. Otherwise, not applicable.



Use the black stripe for on-campus use. • • • •