

CURRICULUM VITAE

April 2015

Amanda Walters Scarbrough

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The Woodlands, Texas 77381

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ACADEMIC BACKGROUND

University of Texas Medical Branch at Galveston

Galveston, Texas 77555

Degree: Doctor of Philosophy in Medical Humanities (December 2008)

Major: Medical Ethics

Minor: Health Policy

The George Washington University

Washington, D.C. 20037

Degree: Masters in Health Services Administration (May 2000)

DePauw University

Greencastle, IN 46135

Degree: Bachelor of Arts (May 1996)

Major: Sociology

PROFESSIONAL EXPERIENCE

Sam Houston State University – Huntsville, Texas

August 2014 – present

Coordinator of Healthcare Administration Program

Assistant Professor

- Selection of coursework within existing catalogue to create degree programs including: Bachelors of Science in Health Care Administration
- Development of new degree specific courses.
- Instructor of courses. Courses taught in several formats face-to-face, hybrid and on-line.
- Advising students
- Development of programmatic assessment including: Goals, Objectives, Indicators/Criterion.

East Texas Area Health Education Center

The University of Texas Medical Branch at Galveston – Galveston, Texas.

July 2010 – August 2014

Manager, Operational Projects and Planning.

Adjunct Assistant Professor School of Health Professions

Adjunct Assistant Professor Preventative Medicine and Community Health

- Health Policy: Researched and reviewed the Texas Medicaid 1115 waiver. Developed AHEC's DSRIP projects including process milestones and metrics and improvement milestones and metrics. Developed a Community Needs Assessment tool for use in 30 Texas counties. Analyzed and reported resulting data.
- Dissemination specialist: Cancer Prevention Research Institute of Texas Comparative Effectiveness Research on Cancer in Texas (CERCIT) grant. Work with researchers from a multidisciplinary consortium at the University of Texas Medical Branch (UTMB), MD Anderson Cancer Center, the University of Texas School of Public Health, Rice University, Baylor College of Medicine and the Texas Department of State Health Services Texas Cancer Registry to translate and disseminate findings for the public, providers and legislators.

- Content expert: National Health Services Corp (NHSC) Retention and Evaluation Activities. Serve as a content expert for the development and delivery of training webinars for AHECs statewide on methodologies for retention of primary care providers and the development of appropriate techniques to evaluate outcomes.
- Primary Investigator: Best Practices to Address Under-Representation of African-Americans and Hispanics in the Health Professions in Texas. Responsibilities include: project management and monitoring of daily activities, work assignments, workflow & productivity, time & attendance and effort reporting (grant funded by Texas Higher Education Coordinator Board).
- Project manager and program evaluation: National Institutes of Mental Health Grant. Responsibilities include: project management, monitoring of daily activities, information needs assessment and material dissemination and excel reporting (grant funded by National Investigator National Institutes of Mental Health)
- Project manager and program evaluation: Encouraging the College-Bound into Healthcare Occupations. Program evaluation includes reviewing the grant requirements to develop materials for data collection, training staff on appropriate utilization of data collection materials using online and video conferencing (adobe connect), generating reports using excel for Federal reporting, internal reporting and research article development. Project management through Central Desktop programming (grant funded by Texas Higher Education Coordinator Board).
- Work groups include: East Texas Geriatric Education Center Consortium, Practice Entry and Support, Practice Based Research Network, Multi-Disciplinary Translational Teams for Aging and Sarcopenia, Multi-Disciplinary Translational Teams for Hepatitis C-Hepatocellular Carcinoma and Clinical Translational Science Award Community Engagement Key Resource.
- Project manager: Social Services Block Grant (SSBG) for the Area Health Education Center (AHEC) Community Health Worker project. Managed SSBG subcontractors including: website development team and training materials development team (projected ended September 2010).

Southern New Hampshire University
February 2014 – November 2014

Subject Matter Expert.

- Assisted in the development of Core Competencies for the Bachelors in Healthcare Administration
- Reviewed and revised projects and assignments as well as educational materials to ensure appropriateness.

Our Lady of the Lake University – The Woodlands, Texas
August 2012 – December 2014

Adjunct

- Instructor for Healthcare Administration program

East Texas Area Health Education Center
The University of Texas Medical Branch at Galveston – Galveston, Texas.
January 2010 – June 2010.

Consultant.

- Managed Social Services Block Grant (SSBG) for the Area Health Education Center (AHEC) Community Health Worker project. Responsibilities included: research management and monitoring of daily activities, work assignments, workflow & productivity.
- Created program evaluation tools for the Community Health Worker project; included reviewing the grant to determine reporting requirements, trained staff on appropriate utilization of data collection materials and created the materials data collection.
- In conjunction with sub-contractor developed new Community Health Worker website:
www.chwtexas.org
- Performed data analysis using excel to generate reports for Federal reporting, internal reporting and research article development.

Texas State University – San Marcos, Texas.

January 2008 – May 2010.

Assistant Professor.

- Instructor /Educator for graduate courses in Long Term Care Administration including: Financial Management of Long Term Care Facilities; Management of Long Term Healthcare Facilities; Organization of Long Term Care; Principles of Long Term Care Practice and Regulatory Aspect of Long Term Health Care
- Grant Writing and submission: Identifying Predictors and Determinants of Post-Disaster Resilience in the Elderly Living in the Gulf Coast: Building a Blueprint for a Culture of Resilience
- Responsible for the creation of an on-line Long Term Care certificate program. Developed distance education courses including marketing, curriculum, content and technical design for Long Term Care Administration.
- Mentor and advisor for graduate students.

The University of Houston – Clear Lake, Texas.
September 2000 – December 2007.

Lecturer/Residency Coordinator.

- Instructor/Educator for undergraduate and graduate courses in Healthcare Administration including: Foundations of Healthcare Administration; Group Practice Management; Healthcare Ethics, Values and Social Responsibilities; Exploration of Careers in Healthcare; Group Practice Management and Managed Care.
- Develop curriculum and content, maintain and instruct courses for distance education including web courses run through WebCT.
- Mentor and advisor for undergraduate and graduate students.
- Coordinate the Administrative Residency, Operational Residency, Clerkship and Internship programs for graduate students. Foster existing relationship and seek and develop new sites.
- Initiate, negotiate and maintain contracts for Residency, Clerkship and Internship students.
- Developed and instituted a training program for HADM students seeking an Administrative Residency.
- Regular meetings with administrative residents and preceptors either on-site setting or via teleconference.
- Promote and recruit for the University and Healthcare Administration program through campus visits to Universities and local Healthcare Career Fairs.
- Advisor to student organizations.

USA Managed Care Organization - Austin, Texas.
August 1999 –August 2000.

Administrative Resident.

- Complete rotations in each department of the organization to attain an overall understanding of company operations. Rotations include Provider Marketing, Repricing, Provider Relations, Information Technology, and Contracting.
- Observe and test administrative and organizational theories and knowledge.
- Analyze, target and market potential providers based on client need, focusing on the entire spectrum of care.
- Market and develop facility network for privately held Preferred Provider Organization.
- Projects included: (1) a Request for Proposal for the State of Tennessee's Worker's Compensation business; (2) the development of the provider network in Southeastern United States in preparation for a governmental contract bid, (3) the development of the provider network for the Children's Health Insurance Program for 170 rural counties in Texas, and (4) facilitator for and team member on USA's Joint Commission Compliance Committee with a goal of preparation for Joint Commission on Accreditation of Healthcare Organizations survey in July 2000.

George Washington University Department of Health Services Management and Policy -Washington, D.C.
October 1998-July 1999.

Graduate Assistant.

- Assist in classroom and research efforts of department professors.

Congressman Nick Lampson - Washington, D.C.
September 1998 - March 1999.

Intern.

- Responsible for maintenance of the Grants database.
- Attend conferences and gather information to report to the Legislative Assistants.
- Use the Web to perform research on issues concerning the Congressman.

Mary's Center for Maternal and Child Welfare - Washington, D.C.
September 1998 - May 1999.

Team Facilitator.

- Responsibilities include: team management, team training, supervision on Continuous Quality Improvement and evaluation of the team's efforts.

GRANT WRITING:

Scarborough, Amanda W. and Stephen Brown. (2015). *Culturally appropriate interventions to recruit underrepresented minorities into STEM (CARS)*. Sam Houston State University Faculty Research Enhancement Grant. Role: Primary Investigator. Amount Received: \$15,000.

Scarborough, Amanda W. and Hill, Jack. (2014). *Asset/Gap Mapping*, Episcopal Health Foundation. Role: Primary Investigator.

Scarborough, Amanda W, The University of Texas Medical Branch, (2014). *Physician Assistant Leaders Support*, The Texas Higher Education Coordinating Board. Role: Primary Investigator. Amount Received: \$150,000.

Shelton, Steve and Scarborough, Amanda (2013). *Using Community Health Workers for Cancer Prevention*. Cancer Prevention Research Institute of Texas Health Behavior Change Through Public and Professional Education and Training, Role: Co-investigator.

Scarborough, Amanda and Houston, Clifford. (2013). *Research to Understand and Inform Interventions that Promote the Research Careers of Students in Biomedical and Behavioral Sciences* National Institute of General Medical Sciences. Role: Co-investigator.

Wainwright, Mary. (2013). *STEP UP: Climbing the Nursing Career Ladder*. Health Resources and Services Administration. Role: Grant Writer.

Nelson-Becker, Catherine. (2012). *Growing Healthy Families in Galveston through Continuing Education for Community Health Workers*. University of Texas Medical Branch President's Cabinet Award. Role: Grant Writer. Amount Received: \$50,000.

Shelton, Steve, (2012). *Encouraging the College-Bound into Healthcare Occupations*; Texas Higher Education Coordinating Board. Role: Grant Writer. Amount Received: \$500,000.

Scarborough, Amanda W, The University of Texas Medical Branch, (2010). *Report of Best Practices to Address Under-Representation of African-Americans and Hispanics in the Health Professions in Texas*, The Texas Higher Education Coordinating Board. Amount Received: \$74,998.

Scarborough, Amanda W. and Renick, Oren, Texas State University. (2010). *Identifying Predictors and*

Determinants of Post-Disaster Resilience in the Elderly Living in the Gulf Coast: Building a Blueprint for a Culture of Resilience. National Hazards Center. Amount Received: \$3000.

PROFESSIONAL MEMBERSHIPS, COMMITTEE MEMBERSHIPS AND VOLUNTEER ACTIVITIES

Alliance for Hispanic Serving Institute Educators
American College of Health Care Executives
Hispanic-Serving Health Professions Schools Summer Internship Application Reviewer
National Institutes of Mental Health Outreach Partnership Program Steering Committee
Montgomery County United Way Data Committee
Texas Department of State Health Services Community Health Worker Curriculum Revision Workgroup
Texas Department of State Health Services Youth Risk Behavior Survey Health Survey Users Group
Texas Suicide Prevention Council
University of Texas Medical Branch Medical School Candidate Interviewer

PEER-REVIEWED AND INVITED PROFESSIONAL PRESENTATIONS

Scarbrough, Amanda and Shelton, Steve. “Motivating URM to Careers in Healthcare Administration: Why What We are Doing May Be Wrong”. Submitted to American College of Healthcare Executives 2016 Congress on Healthcare Leadership.

Scarbrough, Amanda and Shelton, Steve. “Motivating Underrepresented Minorities to Choose Careers in Allied Health: Why What We are Doing May Be Wrong”. Texas Society of Allied Health Professions, 38th Annual Fall Conference.

Scarbrough, Amanda and Shelton, Steve (2015). “Motivating Students to Choose STEM Careers through Culturally Appropriate Field Experiences.” Presented at the Universality of Global Education Conference, The Woodlands, Texas, March 5-6, 2014,

Shelton, S., Wennerstrom, A., Hargrove, L, Scarbrough, A & Rush, C. (2014), “Personalizing care for behavioral disorders through integration of community health workers into primary care”, Presentation March 27-30, Chicago, IL.

Regina J Knox, MPH, CHES, Amanda Scarbrough, PhD, MHSA, Steve R Shelton, M.B.A, PA-C, Rachel Little, Figaro L Loresto, RN and Mary E Wainwright, MS, RN, (2013). “National health service corps (NHSC) and area health education centers (AHEC): Recruiting and retaining primary care providers in underserved communities” Presented at the American Public Health Association Annual Meeting, November 3-6, Boston, Massachusetts.

Scarbrough, A, and Knox, R. (2013). “AHECs: Bridging the Mental Health Education gap in Rural Communities” Presented at the National Association for Rural Mental Health Annual Conference, San Antonio, Texas

Scarbrough, A., Knox, R. and Little, R. (2013). “Increasing healthcare providers in underserved communities: Enhancing the effectiveness of Loan Repayment Programs through collaborative partnerships” Presented at the Public Health Services and Systems Research (PHSSR) Keeneland Conference, April 8-11, Lexington, Kentucky.

Knox, R. and Scarbrough, A. (2012). “Using IPE to Improve Patient-Centered Care for Those Providing Care to the Geriatric Population” Presented at the Saint Louis University Center for Interprofessional Education Conference, November 16-17, St. Louis, Missouri.

Scarbrough, A., Knox, R and Sanders, J. (2012). “Health Care Careers Promotion for Generation Z.” Presented at the National AHEC Organization 2012 Conference, San Antonio, Texas.

- Scarborough, A. (2012). "East Texas AHEC's Work with Hispanic Communities in Texas." Presentation at the National Institutes of Mental Health Annual Partnership Conference. Denver, Colorado.
- Scarborough, A. and Knox, R. (2012), "Best Practices for Recruiting and Retaining Minority Students into Careers in the Health Professions." Presented at the Alliance for Hispanic Serving Institution Educators (AHSIE) Best Practices Conference. San Antonio, Texas.
- Scarborough, A. (2011, September). Poster presentation "Encouraging College-Bound into Healthcare Occupations." Texas Rural Health Forum, San Antonio, Texas.
- Scarborough, A. (2011). Poster presentation "Encouraging College-Bound into Healthcare Occupations." 2011 Texas Center Health Disparities Conference. Fort Worth, Texas.
- Scarborough-Walters, A., & Decker, P. (2007). *Questing the Value of Practicum Training in Healthcare Management/Administration Graduate Programs*. Poster session presented at the Association of University Programs in Health Administration Annual Meeting, Orlando, FL.
- Scarborough-Walters, A. (2006). *Franklin Delano Roosevelt's Influence on the Health of Americans (1933-1945)*. Presented at the Southern Association for History of Medicine and Science 8th Annual Meeting, San Antonio, TX.
- Love, D. B., Durand, R., Bruder, P., Decker, P., & Walters, A. (2004). *The Practitioners and the Educator's View of the Core Competencies for Healthcare Administrators on the U.S. – Mexican Border*. Presented at the International Conference on Advances in Management, Needham, MA.
- Love, D. B., Durand, R., Bruder, P., Decker, P., & Walters, A. (2002). *Core Competencies for Healthcare Administrators in the U.S./Mexico Border Areas*. Presented at the Annual Meeting of the Association of University Programs in Health Administration, Washington D.C.
- Decker, P.J., Durand, R., Bruder, P., Love, D., & Walters, A (2002). *Organ Donation at the Crossroads: Educating Healthcare Administration Students to Meet Future Needs*. Presented at the Annual Meeting of the Association of the University Programs in Health Administration, Washington D.C.
- Decker, P.J., Durand, R., Bruder, P., Love, D., & Walters, A. (2001). *Distance Education in Healthcare Administration: Issues, Problems, and Prospects*, Poster session presented at the Annual Meetings of the Association of University Programs in Healthcare Administration, Atlanta, GA.

PEER-REVIEWED AND OTHER PUBLICATIONS

- Scarborough, Amanda and Shelton, Steve. (2015) "Recruiting and Retaining Minority Students into Health Professional Programs: Why What We are Doing May Not Be Working." Under Development
- Scarborough, Amanda and Shelton, Steve. (2015) "Improving Public Health in Rural Texas: Could Hispanic Providers Be the Answer?" Accepted for Publication Texas Public Health Journal
- Scarborough, A. (2012, October 5). "Staying By One's Roots." UTMB East Texas Geriatric Education Center – Consortium <http://www.facebook.com/#!/ETGECC>
- Scarborough, A. (2012, August 1). Communicating with Rural Youth. *Rural Conversations*, 1, 4.
- Scarborough, A. (2012, June 29). "Being in the Middle." UTMB East Texas Geriatric Education Center – Consortium <http://www.facebook.com/#!/ETGECC>
- Scarborough, A. (2011, September 20). Exploring Health Careers While in High School. *Impact* <http://www.utmb.edu/impact/article.aspx?IAID=485>
- Scarborough, A. (2011, September 17). Exploring Health Careers While in High School. *The Daily News*

(Galveston, TX). p. 1C.

Scarborough, A. (2011). Searching for Best Practices in Recruiting and Retaining Minority Students into Careers in the Health Professions. *National AHEC Organization e-News*. 13, 2 (April 2011).

Scarborough, A. (2011). Encouraging College-Bound into Healthcare Occupations. *NAO Annual Report*

Scarborough, A. (2010, August 30). Community health workers promote health literacy. *The Daily News (Galveston, TX)*. p. 1B.

Scarborough, A. (2010). East Texas Area Health Education Center (AHEC) Strives to make a Healthy Impact in Texas. *Texas Medical Center News*.

Scarborough-Walters, A., (2004). Crossing Borders. *The Lancet* 364 (9437).

Decker, P.J., Durand R., Bruder P, Love D, and Walters A, (2002). Current Topics in Management. In M. Rahain, R. Golembiewski, K. Makenzie (Eds.), *Competencies of Healthcare Administration* (pp. 235-234). New Jersey: New Brunswick.

Decker, P.J., Durand, R., Bruder, P., Love, D., & Walters, A. (2001). Competences of Healthcare Administration. *Proceedings of the Eight International Conference in Advances in Management*.

PROFESSIONAL SERVICE

Scarborough, A. (2011). Reviewer, Journal: Family and Community Health

Scarborough, A. (2011, September). Facilitator, Texas Rural Health Forum session Update from the Centers for Medicare and Medicaid Services.

Scarborough, A. (2010). Reviewer for Scarborough, Journal: Education, Practice, and Research

COURSES TAUGHT

Undergraduate

Exploration of Careers in Healthcare
Foundations of Healthcare Administration
Group Practice Management
Healthcare Ethics, Values and Social
Responsibilities
Managed Care
Undergraduate Internship

Graduate

Ethical Issues in Healthcare
Financial Management of Long Term Care Facilities
Graduate Residency in Healthcare Administration
Group Practice Management
Health Law and Ethics
Healthcare Policy & Analysis
Healthcare Ethics, Values and Social Responsibilities
Managed Care
Managed Care for Commercial, Medicare, and
Medicaid Populations
Management of Health Care Institutions
Management of Long Term Healthcare Facilities
Organization of Long Term Care
Principles of Long Term Care Practice
Principles of Negotiation & Risk Management
Regulatory Aspect of Long Term Health Care
Principles of Negotiation and Risk Management