



## SAM HOUSTON STATE UNIVERSITY PGA GOLF MANAGEMENT INTERNSHIP #1 – REQUIRED ACTIVITIES – PGM 3.1

CUSTOMER RELATIONS	<b>D</b> UE <b>J</b> UNE 15
<ul> <li>Activity 1: Moments of Truth at a Facility</li> <li>Activity 2: Strategies and Skills at My Own Facility</li> </ul>	
GOLF CAR FLEET MANAGEMENT	<b>D</b> UE <b>J</b> UNE 15
o Activity 1: Analyze Fleet Policies, Procedures and Financial Performan	nce
RULES OF GOLF	Due July 15
o Activity 1: USGA Rules of Golf Tutorial Video	
LEARNING, TEACHING, AND GAME LESSON SERIES	Due July 15
<ul><li>Activity 2: Observe Two Swing Lessons</li><li>Activity 3: Take a Lesson</li></ul>	
TOURNAMENT OPERATIONS	OUE AUGUST 15
o Activity 1: Part 1Plan and Prepare for a Tournament Event	
o Activity 1: Part 2Run the Tournament	
<ul> <li>Activity 1: Part 3 Conditions of Play and Rules Decisions</li> <li>Activity 2: Review and Evaluate the Tournament</li> </ul>	
PLAYER ENGAGEMENT	OUE AUGUST 15
<ul> <li>Activity 1: Observe a Player Engagement Program at a Facility</li> <li>Activity 2: Design a Player Engagement Program at Your Own Facility</li> </ul>	7