INTERNSHIP #1 – REQUIRED ACTIVITIES

GOLFCAR FLEET MANAGEMENT .................................................................DUE JUNE 15
  o Activity 1: Evaluate Customer Satisfaction
  o Activity 2: Analyze Fleet Policies and Procedures

CUSTOMER RELATIONS A .................................................................DUE JUNE 15
  o Activity 1: The Value of Effective Customer Relations
  o Activity 2: Moments of Truth at a Facility

LEARNING A, TEACHING A, AND GAME A LESSON SERIES ..........DUE JULY 15
  o Activity 2: Observe Two Swing Lessons
  o Activity 3: Take a Lesson

TOURNAMENT OPERATIONS A AND RULES B ..............................DUE AUGUST 15
  o Activity 1: Plan and Prepare for a Tournament Event
  o Activity 2: Run the Tournament
  o Activity 3: Document Conditions of Play and Rules Decisions
  o Activity 4: Review and Evaluate the Tournament

PLAYER DEVELOPMENT A ...............................................................DUE AUGUST 15
  o Activity 1: Observe a Program Supported by the PGA of America