



# Sam Houston State University

A Member of The Texas State University System

## Computer Services

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**To:** University Departments

**From:** Jim Stevens  
Associate VP of Information Resources

**Date:** 11/3/2003

**Subject:** Cable TV

The Computer Services department is assuming responsibilities for cable TV billing and work orders. Campus cable TV billing will now be consolidated into a single University bill that will be redistributed proportionally across University departments that have cable TV service. This change will allow:

- Increased purchasing power of the University achieving improved rates and services
- More efficient bill payment and accounting
- More accurate records of University resources, services and expenditures

The following changes will take effect immediately regarding your cable TV services:

- ✓ You will be charged for your cable service just as you are your telephones. For the remainder of 2003, billing will be made on a monthly basis. Next year it will be charged quarterly.
- ✓ Fees have been standardized to a monthly rate of \$6.87 per cable TV outlet. The University is not adding any additional fees to the rate charged by Cox cable.
- ✓ Billing inquiries and requests for cable TV service repairs, changes or additions may be directed to the Computer Services Helpdesk (X41950).

Betty Brewer may be contacting you to confirm the cable resources used and/or needed in your area. Please feel free to contact us if you have any additional questions or concerns regarding this change.