

LILLIE ROSE BUSBY

Title: Technology Coordinator, Languages Lab Coordinator

Department: Department of Foreign Languages

College: College of Humanities and Social Sciences

Degrees Earned

M.A. English, SHSU; Huntsville, Texas, 1990

B.S. Mathematics, Minor: English SHSU; Huntsville, Texas, 1983

Professional Licensure and Certifications

Bellaire School of Vocational Nursing; Houston, Texas: Licensed Vocational Nurse, 1969. Texas License 45911.

Peer-Review Publications and Artistic Performances/Exhibitions

Articles

None at this time.

Books

None at this time.

Chapters

None at this time.

Proceedings

None at this time.

Artistic Performances

None at this time.

Artistic Exhibitions

None at this time.

Research Monographs and Technical Reports*****

Funded External Grants

Peer-Review Presentations/Posters

Work or Professional Experiences

Professional Experience

SAM HOUSTON STATE UNIVERSITY: Fall 2007 - Present

Technology Coordinator , Languages Lab Coordinator Department of Foreign Languages

- Full time Languages Lab Coordinator and **Technology Coordinator**

Language Technology Specialist:

- software; implementing Computer Assisted Language Learning Technology (**CALL**) within all Foreign languages classes, with emphasis on the Language Lab; specializing in troubleshooting Audio/Video problems within the Robotel interface.
- diagnosing and troubleshooting Language Lab technical problems.

- providing technology training for all Language Lab monitors; providing technology training for all faculty (English and Foreign Languages) and lab students; providing up to date research findings in the field of Learning Technology (equipment, methodology, and software).
- researching licensing and copyright agreements
- sitting in for lab monitors who are unable to work.

SAM HOUSTON STATE UNIVERSITY: 2003 – 2007

Lecturer, Department of English full time. No other outside employment

- Teaching two 300 level classes in the English Department program.

Technology Supervisor for English and Foreign Languages

Language Technology Specialist:

- maintaining and acquiring upgrades for all FOL technology equipment in the FOL lab, including software; implementing Computer Assisted Language Learning Technology (**CALL**) within all Foreign languages classes, with emphasis on the Language Lab; specializing in troubleshooting Audio/Video problems within the Robotel interface.
- diagnosing and troubleshooting Language Lab technical problems.
- providing technology training for all Language Lab monitors; providing technology training for all faculty (English and Foreign Languages) and lab students; providing up to date research findings in the field of Learning Technology (equipment, methodology, and software).
- researching licensing and copyright agreements
- sitting in for lab monitors who are unable to work.

Distance Learning (Department of English):

- consulting, troubleshooting, and monitoring ITV graduate classes in the English department.
- assisting computer services networking in diagnosing technical problems.
- providing instruction and assistance for faculty and students.
- instructing one graduate assistant in ITV technology
- diagnostic maintenance on equipment in E154

Technology Specialist for the Evans Complex

- providing training and education for specific classroom based technologies
- responsible for troubleshooting PC and MAC hardware and software problems.
- listed by Nancy Sears of Computer Services as Technology Liaison for the Evans Complex
- responsible for providing up to date in-service training to faculty, specifically in presentation imaging hardware and software.
- HEAF and Capital Equipment requests: assisting the department in researching and providing accurate price quotes on technical equipment.
- Providing skilled analysis of communication and presentation problems in terms of system requirements and equipment.

SAM HOUSTON STATE UNIVERSITY, 1990 – 2003.

Lecturer, Department of English and Technology Supervisor

Courses taught: Remedial English; English Composition I and II; English as a Second Language; Currently technical Writing.

LEE COLLEGE, HUNTSVILLE, TX, 1992 - 1996

Position: Instructor

Courses: Remedial English (grammar); English Composition I, II; American Literature; Remedial Math; College Study Skills.
Business Communications: emphasis on mastering the various forms of business writing and their proper applications.
Speech Communications: emphasis on oral presentation in the workplace.

CLEVELAND I.S.D. 1985 - 1986

Position: Teacher

Courses taught: Honors Geometry; Math Fundamentals; Algebra II.

SAM HOUSTON STATE UNIVERSITY:

Teaching Assistant (competitive), 1984 - 85 and 1989 - 90:

Courses: Remedial English; English Composition I.

Tutor, 1981 - 83:

Individual instruction in mathematics for undergraduates

COMPUTER PARTS & MORE, (Huntsville, TX: owners Bill & Darla Sommerfield):

Apprentice Technician, 1982 - 83: Construction and maintenance of personal computers.

Honors and Awards

Teaching Assistant: 1984 - 85, and 1989 - 90 (competitive).

Sigma Tau Delta: S.H.S.U.

Phi Theta Kappa: North Harris Montgomery College.

General Studies Advisor: S.H.S.U., 2000-2003

Faculty advisor: Phi Sigma Pi, 2001- 2005 (interdisciplinary, honors founded 1916)

Other Competencies

October 2006: Designed a system that allows students to use their own headsets. This saves the department a substantial sum (in Fall and Spring) in replacement headsets.

September 2006: Created BlackBoard Technology courses for English and FOL faculty.

Summer 2004: Diagnosed overheating of Robotel equipment in E212 and corrected the issue.

Summer 2003: Diagnosed problems in the nonfunctioning Languages Audio/Video lab (Evans 212). Personally spoke with the vendor (Robotel Canada) and demanded Robotel return and correct installation problems.

Spring 2003: Diagnosed problems in the nonfunctioning ITV classroom (E154). Routed issues to the proper departments on campus. Tested all work performed and had the room ready for ITV classes within 60 days

Spring 2003 to the present: Perform repairs on the Robotel interface saving the department \$500.00 per half hour in service calls to the vendor.

Spring 2003 to the present: Designed and submitted specifications for all the media classrooms in the Evans Complex.

April 2003: Reassigned 50% teaching load to work as Technology Supervisor, Evans Complex