Time: 8:00-9:50 p.m. M-Fr  
Professor: Victor B. Wayhan  
Office: 236N SHB  
Phone: (936) 294-1823  
e-mail: mgt_vbw@shsu.edu (w)  
e-mail: vwayhan@entouch.net (h)  
Office Hours: 10:00 to 11:00 p.m. M-Fr

Determinants Of The Semester Grade

Percentages/Points:

GE Case Study = 100 Points  
Exam (34 Questions) = 102 Points  
Total 202 Points

Grades:

A………………180-202 Points  
B………………160-179 Points  
C………………140-159 Points  
D………………120-139 Points  
F………………… 0-119 Points

GE Case Study

Each student is expected to complete the GE Case Study from chapter 5. The paper length will be 7-8 pages, doubled spaced, not counting the cover page. The paper is due the last day of class.

Exam

A 34 question exam, worth 3 points per question (102 points), will be given at a time to be determined. The exams will cover course content from assigned chapters in the book.
Management 475  
Operations Management  
Summer 2008

Professor: Victor B. Wayhan, Ph.D. 
Office: 236N SHB  
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e-mail: vwayhan@entouch.net (h)  
Office Hours: 5:00 to 6:00 p.m. Monday & Wednesday, or by appointment.

Required Text  

Determinants Of The Semester Grade  

Percentages/Points:  

<table>
<thead>
<tr>
<th>Exam</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam #1</td>
<td>102</td>
</tr>
<tr>
<td>Exam #2</td>
<td>102</td>
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<tr>
<td>Exam #3</td>
<td>102</td>
</tr>
<tr>
<td>Total</td>
<td>306</td>
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Grades:  

<table>
<thead>
<tr>
<th>Grade</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>270-306 Points</td>
</tr>
<tr>
<td>B</td>
<td>240-269 Points</td>
</tr>
<tr>
<td>C</td>
<td>210-239 Points</td>
</tr>
<tr>
<td>D</td>
<td>180-209 Points</td>
</tr>
<tr>
<td>F</td>
<td>0-179 Points</td>
</tr>
</tbody>
</table>

Exams  

Three 34-question exams, worth 3 points per question (102 points), will be given during the semester. The exams will cover course content from the class lectures, discussions, outside articles, and readings pertaining to the relevant chapters of the textbook.

Schedule of Topics  

Each student is expected to read the assigned chapters prior to class. By doing so, students will be able to ask relevant questions, express informed opinions, comments and insights, critically evaluate the subject matter, and participate fully and actively in class discussions. We will cover the chapters in the following order. The coverage of each examination is tentative. Read ahead based on what was covered in the previous class.

Chapter 1: Introduction To Operations Management  
Chapter 2: Competitiveness, Strategy, & Productivity
Chapter 4: Forecasting

**Exam 1**

Chapter 5: Design of Goods
Chapter 6: Management of Quality
Chapter 6S Quality Control--SPC

**Exam 2**

Chapter 11: Supply Chain Management
Chapter 12: Inventory Management
Chapter 16: JIT and Lean Operations

**Exam 3**