The following email is sent to insureds 48 hours after eligibility is loaded with instructions on accessing their ID cards. Email sent from notifications@uhcsr.com.

Dear Member,

An ID Card from UnitedHealthcare **Student**Resources is now available in My Account for you or a covered member of your family. You will need to take one of the following actions to access your ID Card. Due to our 'Go Green' effort, a card will not automatically be mailed to you.

To obtain your ID Card information through our mobile app:

• You may access your UnitedHealthcare **Student**Resources account through our mobile app. It is available on the Apple App Store and on Google Play

| App Store |

To obtain your ID Card information via the My Account website:

- Access My Account by clicking <u>here</u>
- Once logged in, you may select "Request Permanent ID Card" or "View or Print ID Card" after clicking the "ID Card Information" link in the left navigation.
- To View or Print the Privacy Notice, please click the link at the bottom of the ID Card Information screen.

My Account is a valuable tool to help manage your health care benefits. Once logged in you can access your plan materials, view important messages, check claims status, submit online forms, update your personal information and learn about your ancillary benefits. You can also find information regarding the new 1095-B tax form and why we may need your SSN/ITIN number (where applicable).

Please do not reply to this e-mail. If you have questions, please call Customer Service at the toll-free telephone number on the front of your member ID card or the number displayed when using the UHCSR Mobile App. If your ID card is not available, please call 1-800-767-0700.