Study of Internet vs. Face to Face Drop Rate & Other Outcomes
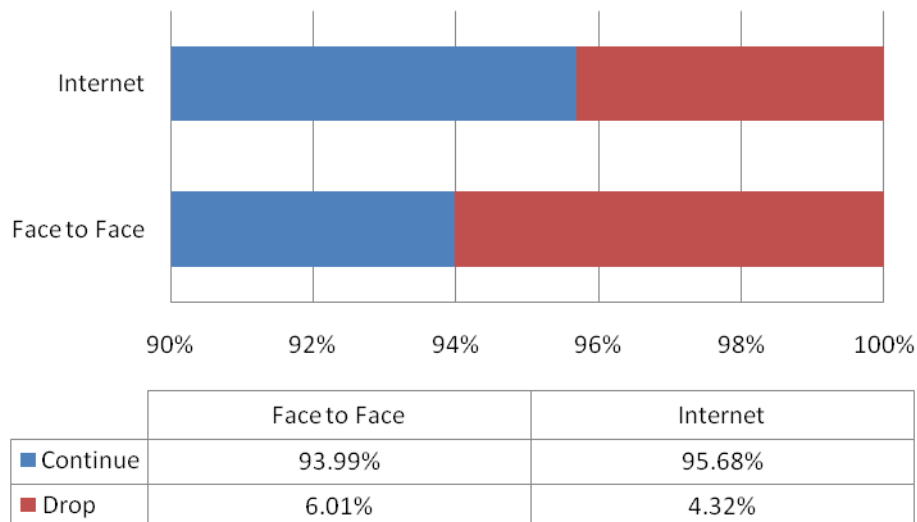**S08 through F10**

Summary

All reported outcomes are based upon "course tickets" (duplicated headcounts)

- When class levels are disaggregated Internet classes have higher drop rates than F2F, EXCEPT at the doctoral level
- Drop rates in Lower and Advanced level Undergraduates classes are markedly higher than in F2F classes.
- When all levels, terms and years are considered together, Internet classes overall are shown to have a lower drop rate than Face to Face (F2F) classes.
- In general, masters level classes have lower drop rates than undergraduate classes of either mode and this level makes up 66% of all internet class tickets, but only 5% of F2F class tickets

Drop Rates

Drop = Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) in IRA Office REGR End-of-Semester Data

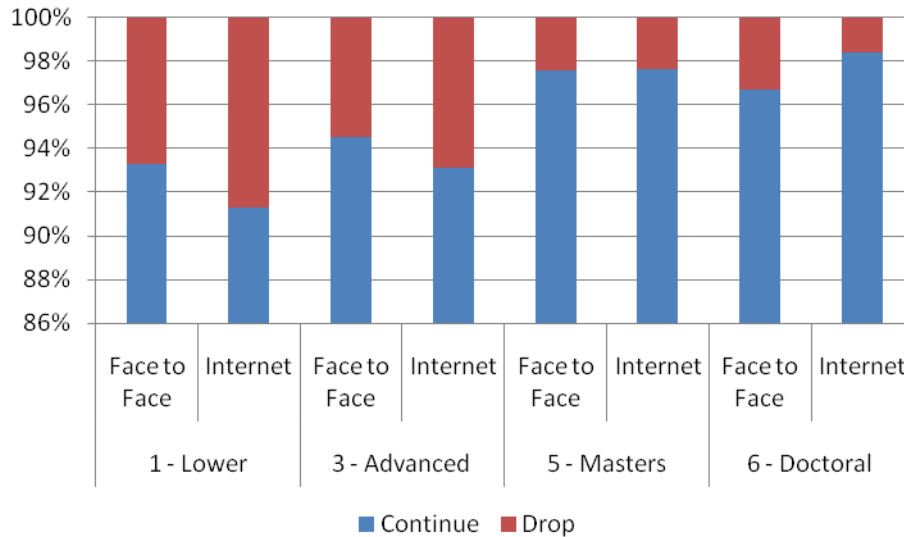### Drop Rates, Internet vs. Face to Face, Across All Levels and Terms

	Face to Face	Internet
■ Continue	93.99%	95.68%
■ Drop	6.01%	4.32%

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

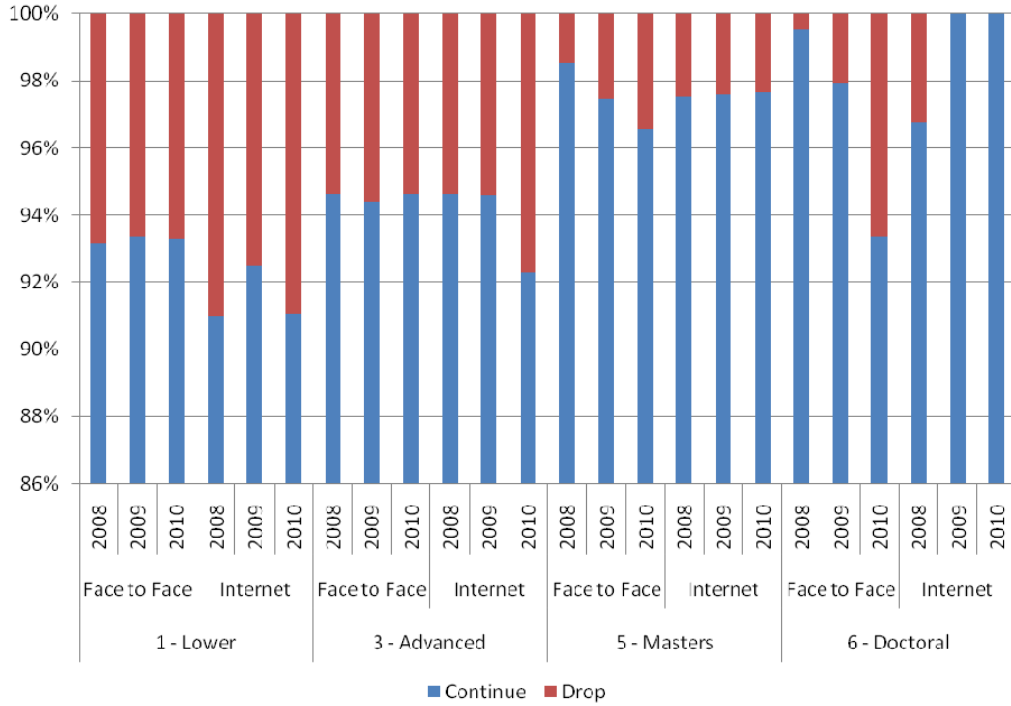**Percentages of Dropped Classes by Level, Mode, Across All Terms**

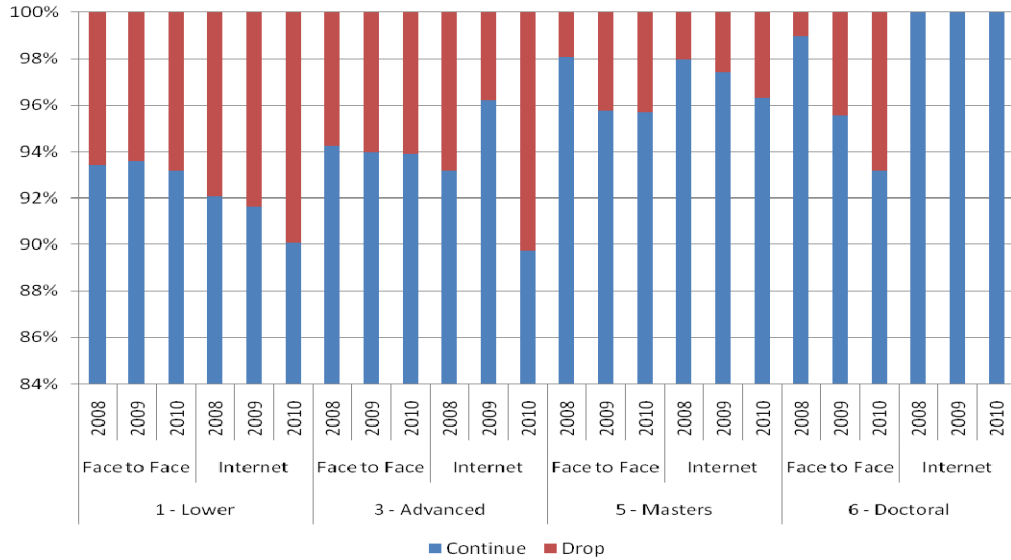| Sum of Tickets	Column Labels		
Row Labels	**Continue**	**Drop**	**Grand Total**
⊟1 - Lower	**237583**	**17245**	**254828**
Face to Face	233002	16809	249811
Internet	4581	436	5017
⊟3 - Advanced	**170171**	**9873**	**180044**
Face to Face	167465	9673	177138
Internet	2706	200	2906
⊟5 - Masters	**34324**	**852**	**35176**
Face to Face	19504	489	19993
Internet	14820	363	15183
⊟6 - Doctoral	**3973**	**135**	**4108**
Face to Face	3912	134	4046
Internet	61	1	62
Grand Total	**446051**	**28105**	**474156**

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Drop Rates, All Semesters by Level, Mode, Year

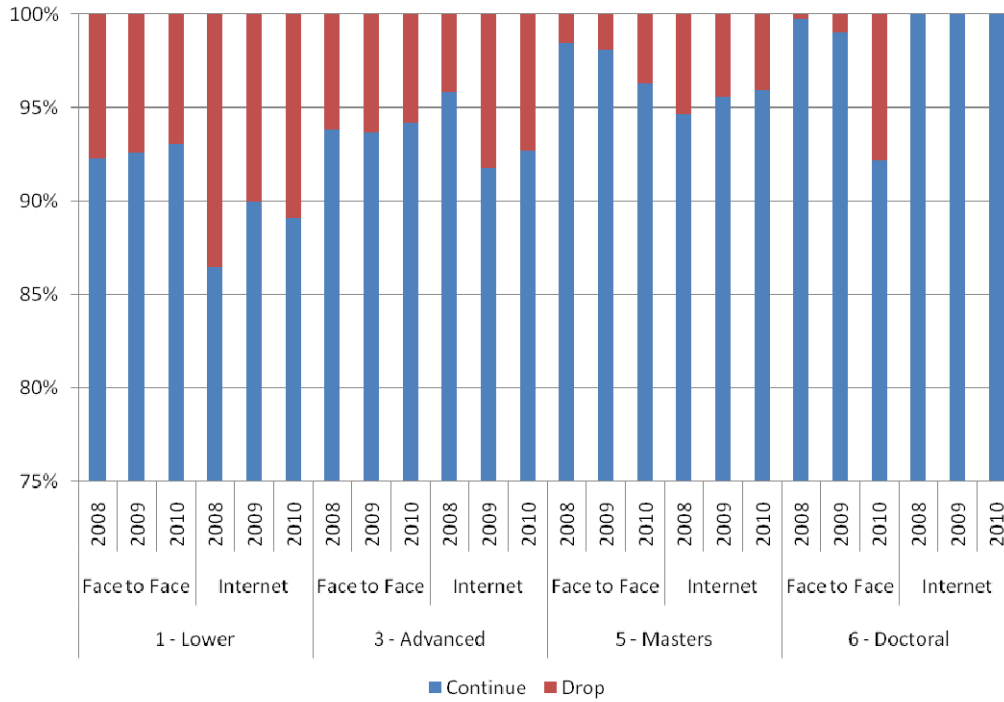## Drop Rates, Fall Semesters by Level, Mode, Year
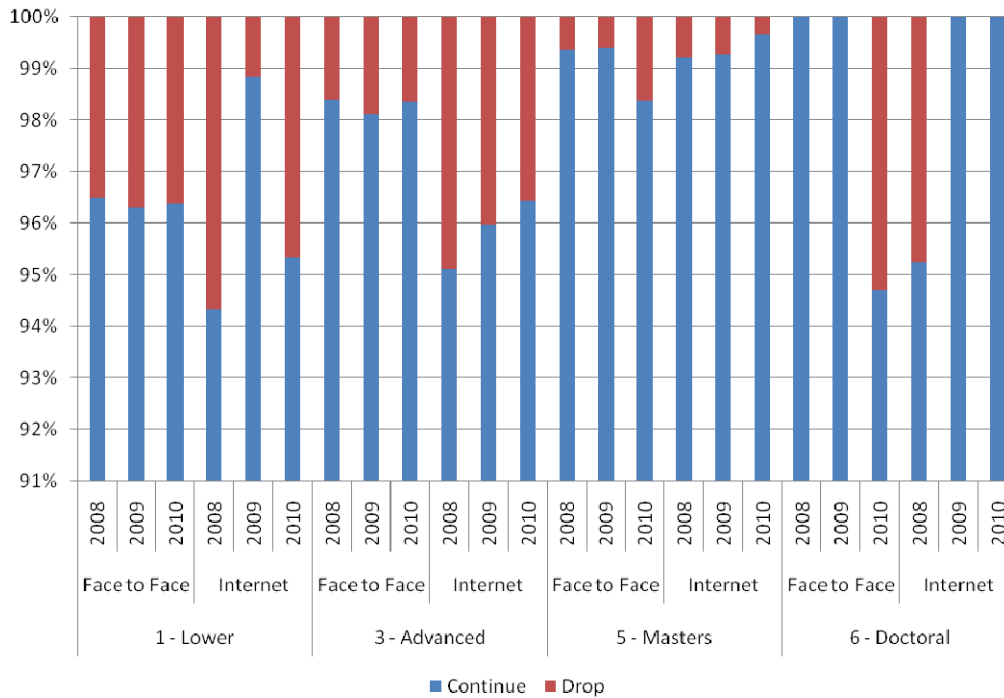

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Drop Rates, Spring Semesters by Level, Mode, Year

■ Continue ■ Drop

Drop Rates, Summer Semesters by Level, Mode, Year
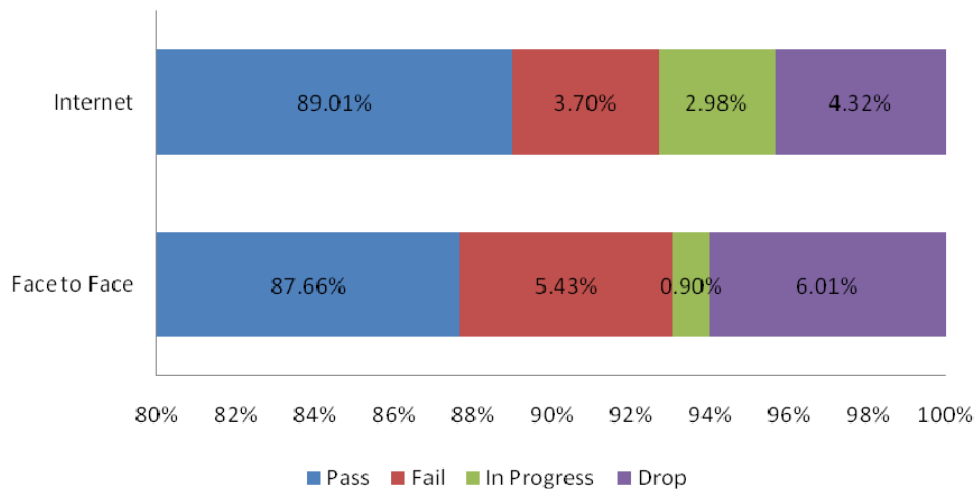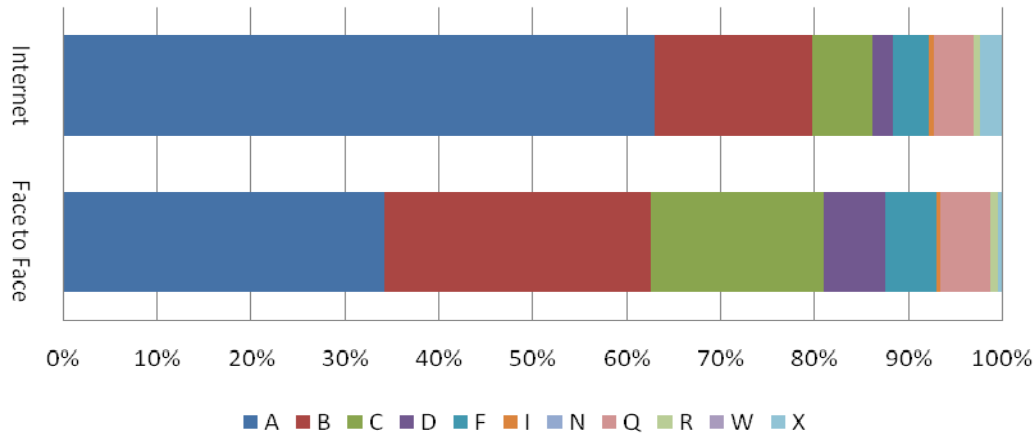

■ Continue ■ Drop

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Comparison of Outcome Distributions for Internet vs. Face to Face Courses Detailed & Summarized Outcome Distribution for All Levels, Across All Terms:

Grade	Description	F2F	Face to Fa	Internet	Internet	Difference	
A	Excellent	148851	34.14%	12109	63.00%	⬆	28.86%
B	Well Above Average	123691	28.37%	3209	16.70%	⬇	-11.68%
C	Average	80320	18.42%	1250	6.50%	⬇	-11.92%
D	Barely Passing	28523	6.54%	416	2.16%	⬇	-4.38%
F	Failure	24130	5.53%	742	3.86%	⬇	-1.67%
I	In Progress	1772	0.41%	95	0.49%	⬄	0.09%
N	Non-Credit	35	0.01%	8	0.04%	⬄	0.03%
Q	Q-Drop	23237	5.33%	812	4.22%	⬇	-1.11%
R	Resign	3489	0.80%	129	0.67%	⬇	-0.13%
W	Withdraw	67	0.02%	1	0.01%	⬄	-0.01%
X	Emergency	1859	0.43%	450	2.34%	⬆	1.91%
Totals		435974	100.0%	19221	100.0%		0.0%

■ A ■ B ■ C ■ D ■ F ■ I ■ N ■ Q ■ R ■ W ■ X

Internet: Pass 89.01%, Fail 3.70%, In Progress 2.98%, Drop 4.32%
Face to Face: Pass 87.66%, Fail 5.43%, In Progress 0.90%, Drop 6.01%
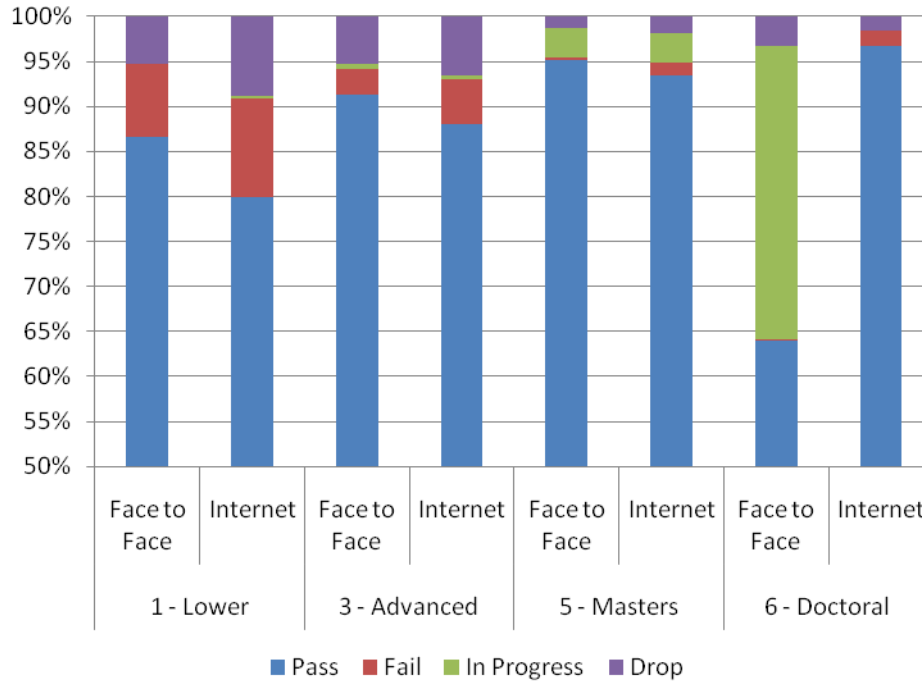
■ Pass ■ Fail ■ In Progress ■ Drop

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Outcome Summaries by Level, Mode

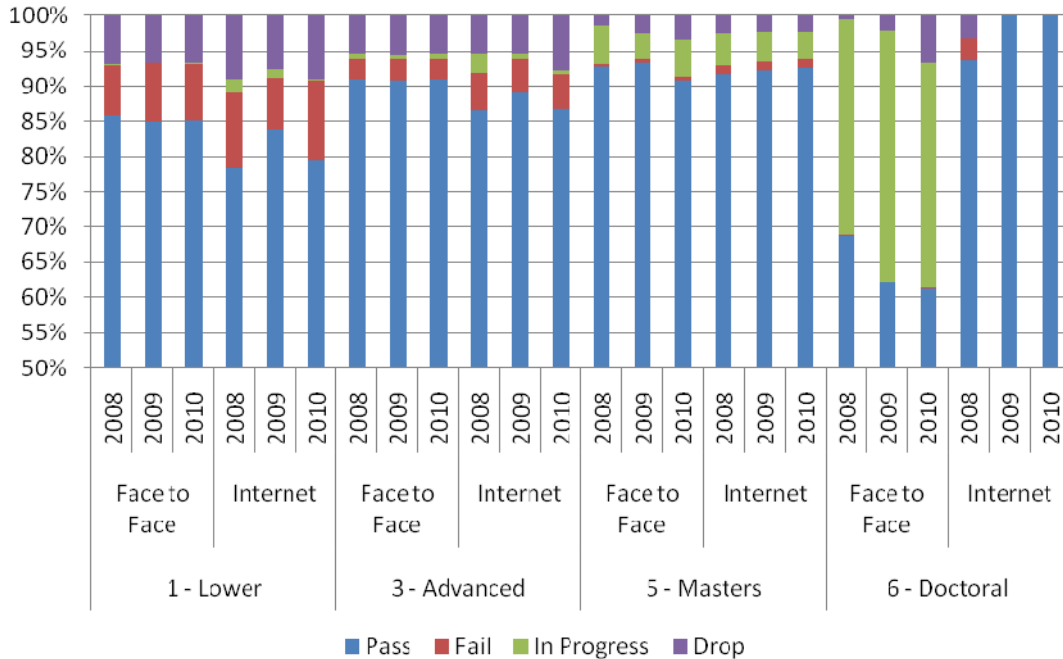| Sum of Tickets	Column Labels				
Row Labels	Pass	Fail	In Progress	Drop	Grand Total
1 - Lower	**217292**	**19844**	**447**	**17245**	**254828**
Face to Face	213268	19321	413	16809	249811
Internet	4024	523	34	436	5017
3 - Advanced	**163582**	**5196**	**1393**	**9873**	**180044**
Face to Face	161040	5054	1371	9673	177138
Internet	2542	142	22	200	2906
5 - Masters	**32440**	**291**	**1593**	**852**	**35176**
Face to Face	18445	100	959	489	19993
Internet	13995	191	634	363	15183
6 - Doctoral	**2647**	**7**	**1319**	**135**	**4108**
Face to Face	2587	6	1319	134	4046
Internet	60	1		1	62
Grand Total	**415961**	**25338**	**4752**	**28105**	**474156**

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
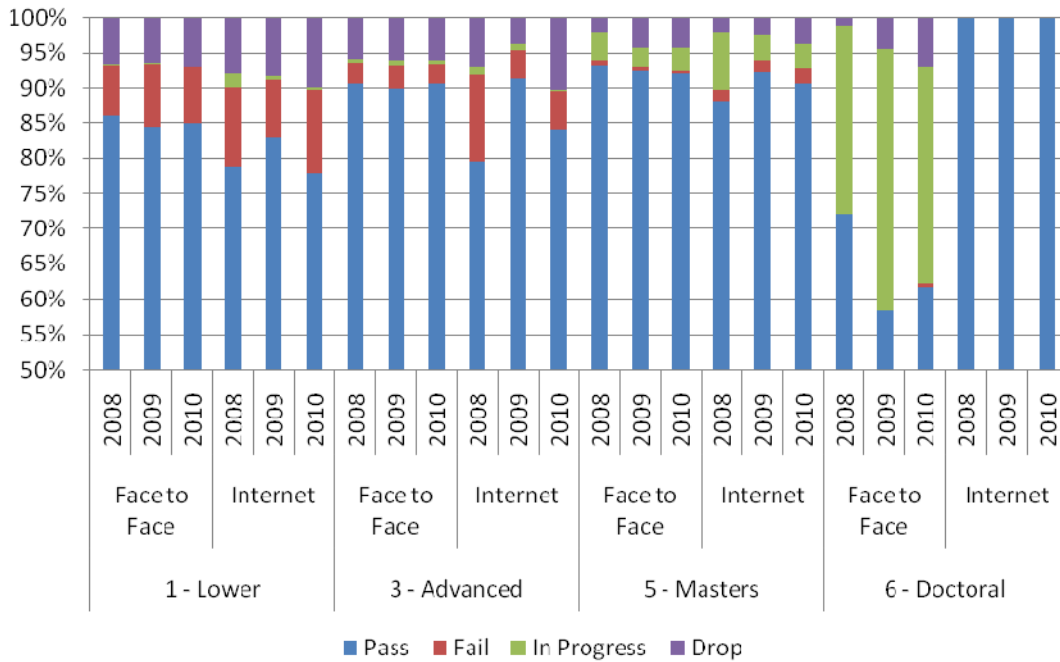Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Summarized Outcome Distributions for All Levels, Across All Terms

Summarized Outcomes, All Semesters by Level, Mode, Year

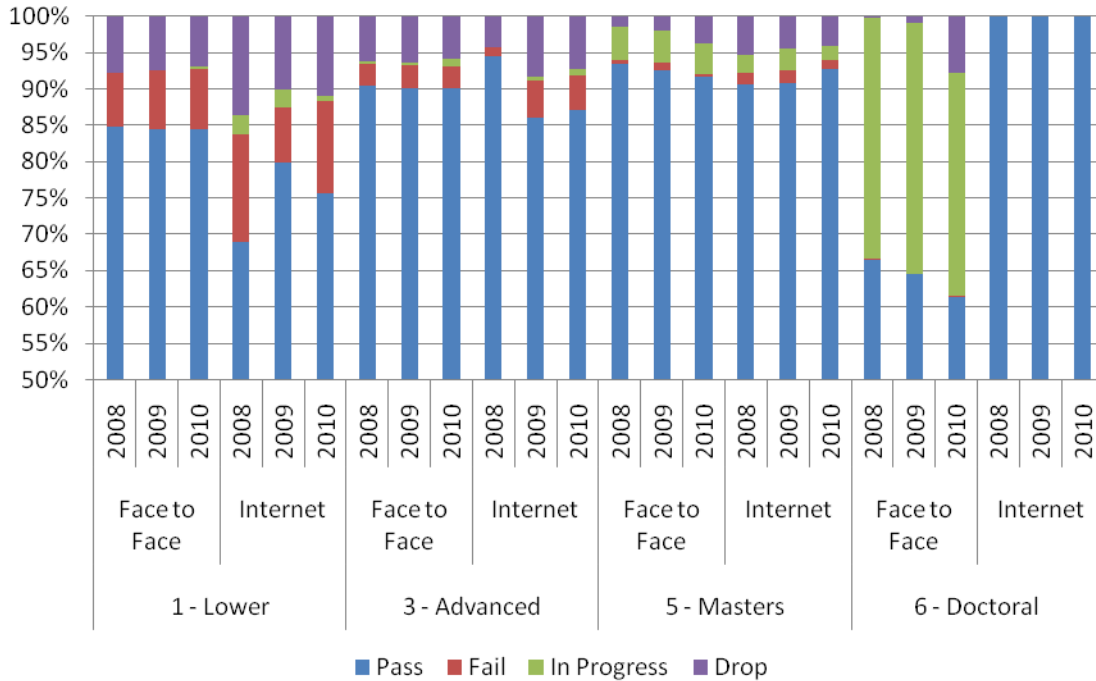## Summarized Outcomes, Fall Semesters by Level, Mode, Year
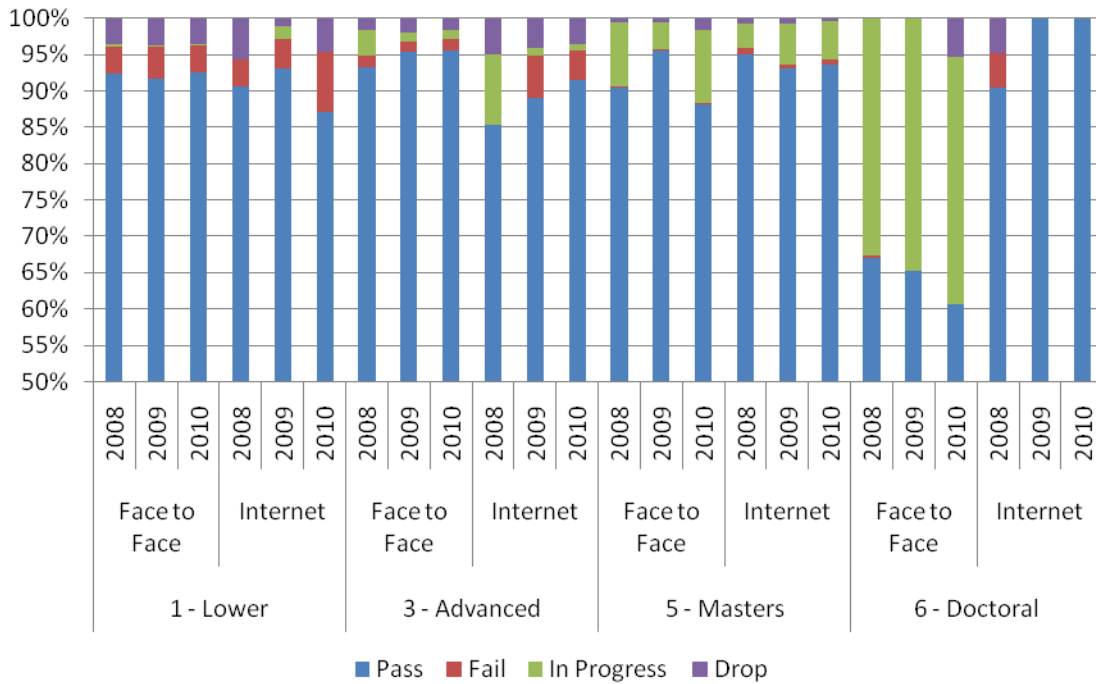

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Summarized Outcomes, Spring Semesters by Level, Mode, Year

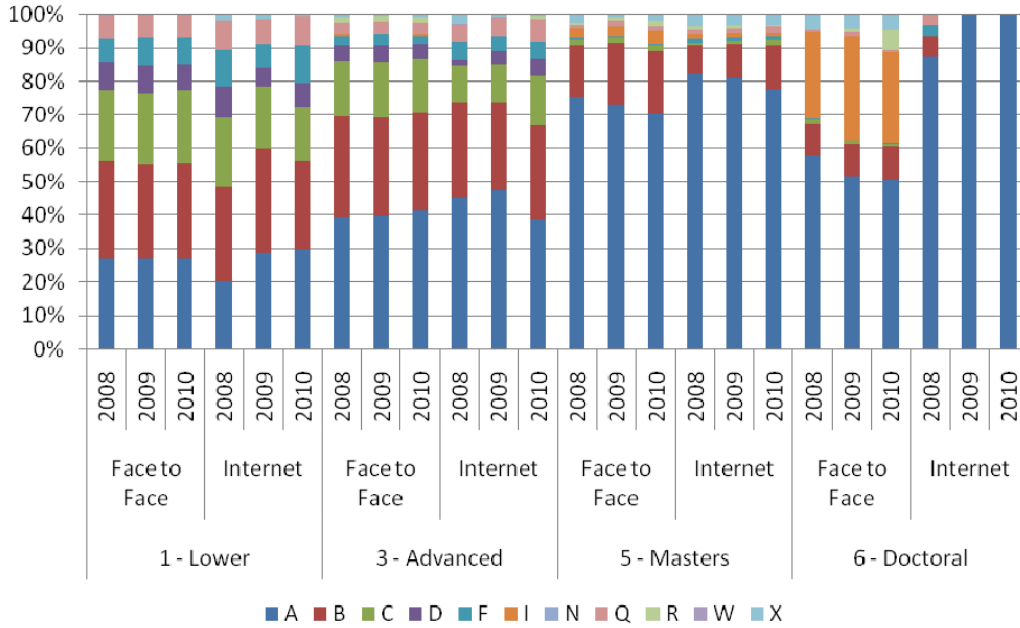### Summarized Outcomes, Summer Semesters by Level, Mode, Year

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Detailed Outcome Distributions for All Levels, Across All Terms

Detailed Outcomes, All Semesters by Level, Mode, Year

Detailed Outcomes, Fall Semesters by Level, Mode, Year

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
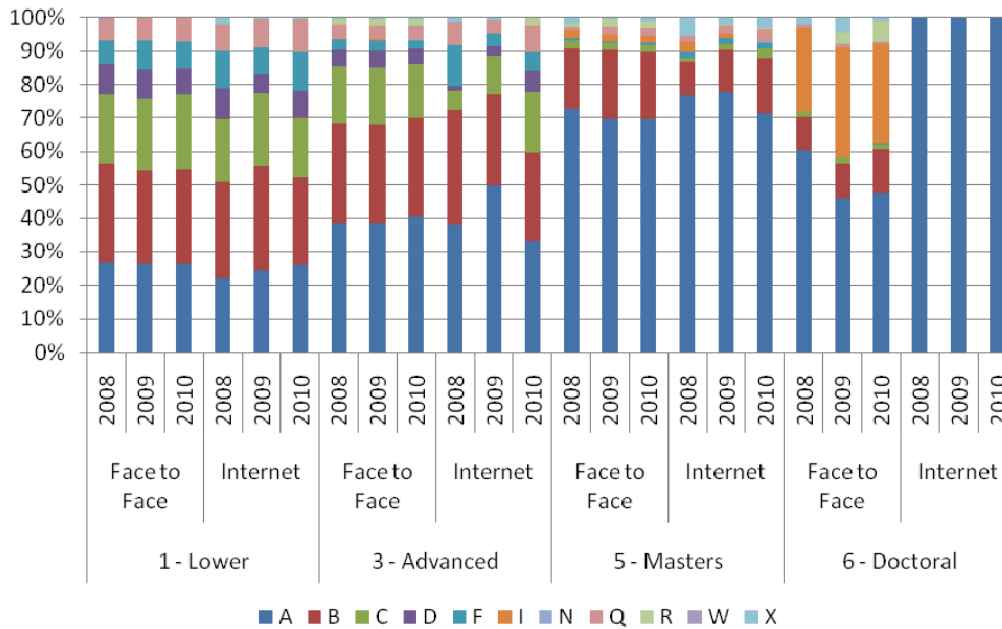Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Detailed Outcomes, Spring Semesters by Level, Mode, Year

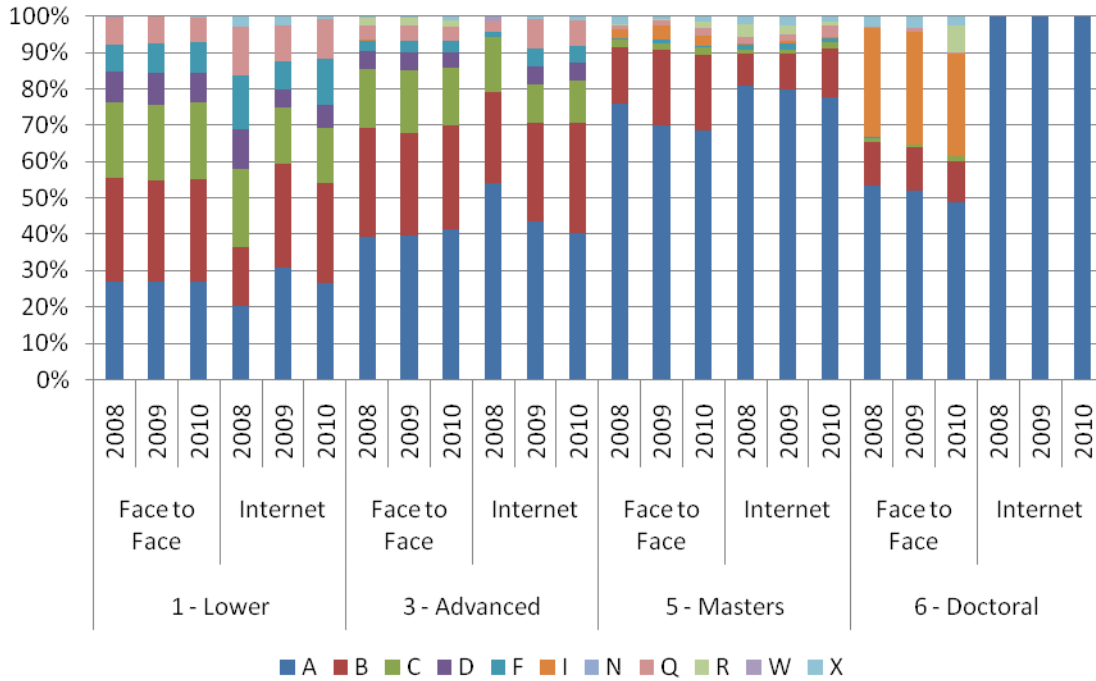### Detailed Outcomes, Summer Semesters by Level, Mode, Year
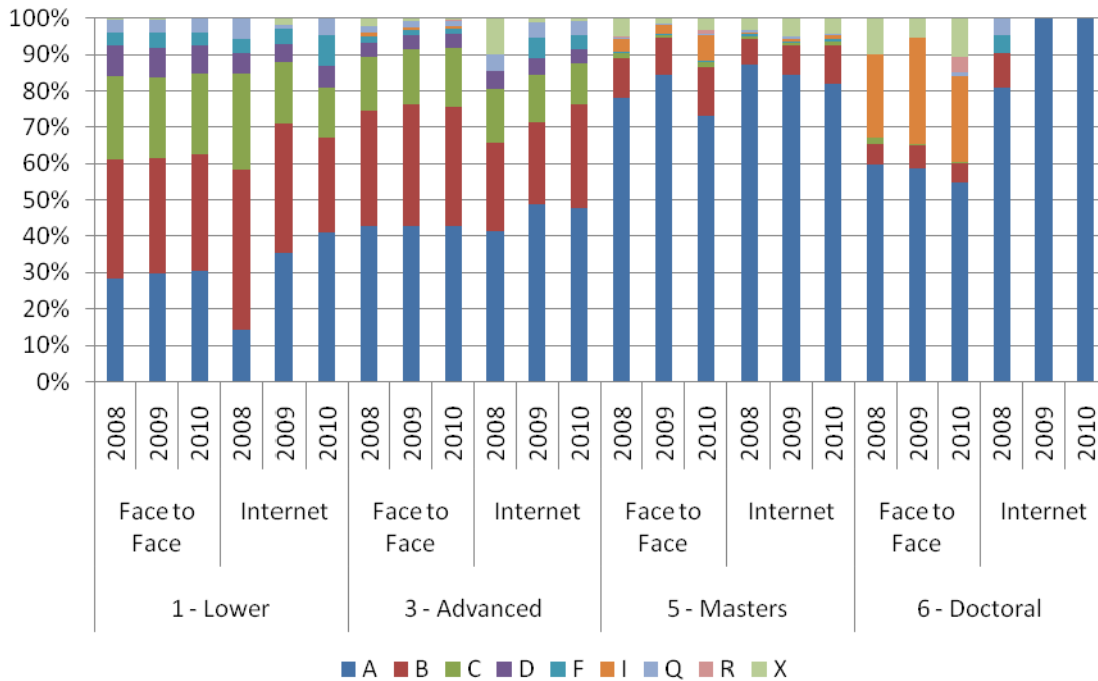

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
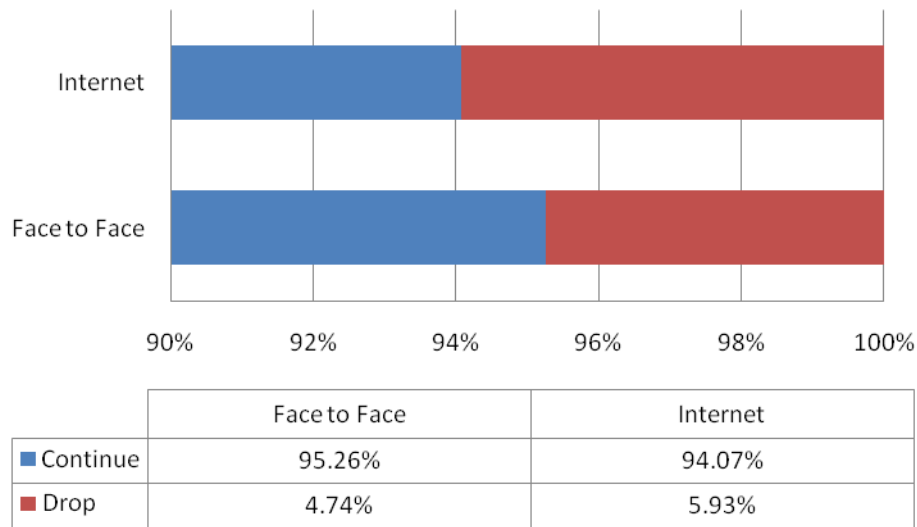**S08 through F10**

Dual Mode Class Outcomes

These graphs represent only classes that are taught with both modes in the same semester, Face to Face and Internet.

Outcomes reported below apply only to courses that were offered in both internet and F2F modes:

- In courses that have been delivered in both internet and F2F modes, those delivered via internet tended to have higher drops
- When examined by College, across levels, drop rates in COE classes delivered via internet were lower than the same courses delivered F2F
- When examined by College, across levels, drop rates in COAS, COBA and CHSS classes delivered F2F were markedly lower than the same courses delivered via internet.
- The difference in drop rates between F2F and Internet mode deliveries of the same courses were most dramatic in CHSS and COAS
- The difference in the proportion of passing grades earned in F2F and Internet mode deliveries of the same courses was quite marked in COAS and CHSS
- In COE courses delivered in both modes, the pass rate was slightly higher in courses delivered via internet

Dual Mode Course Drop Rates, Internet vs. Face to Face, Across All Levels and Terms

	Face to Face	Internet
■ Continue	95.26%	94.07%
■ Drop	4.74%	5.93%

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Dual Mode Drop Rates, All Semesters by Level, Mode, Year

Dual Mode Drop Rates, Fall Semesters by Level, Mode, Year

These graphs represent only classes that are taught with both modes in the same semester, Face to Face and Internet.
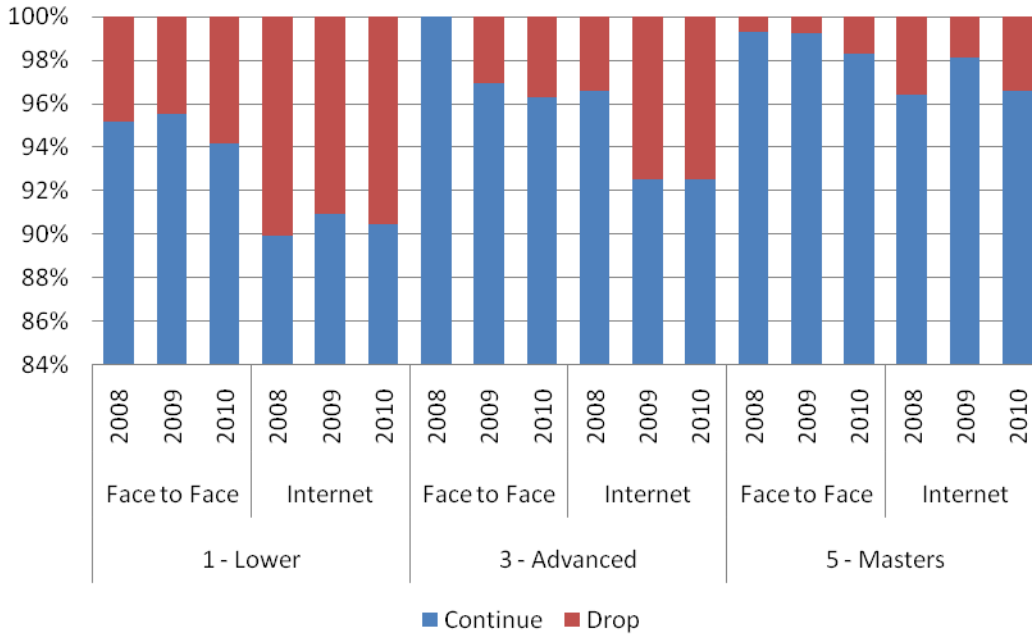
Outcome Categories:
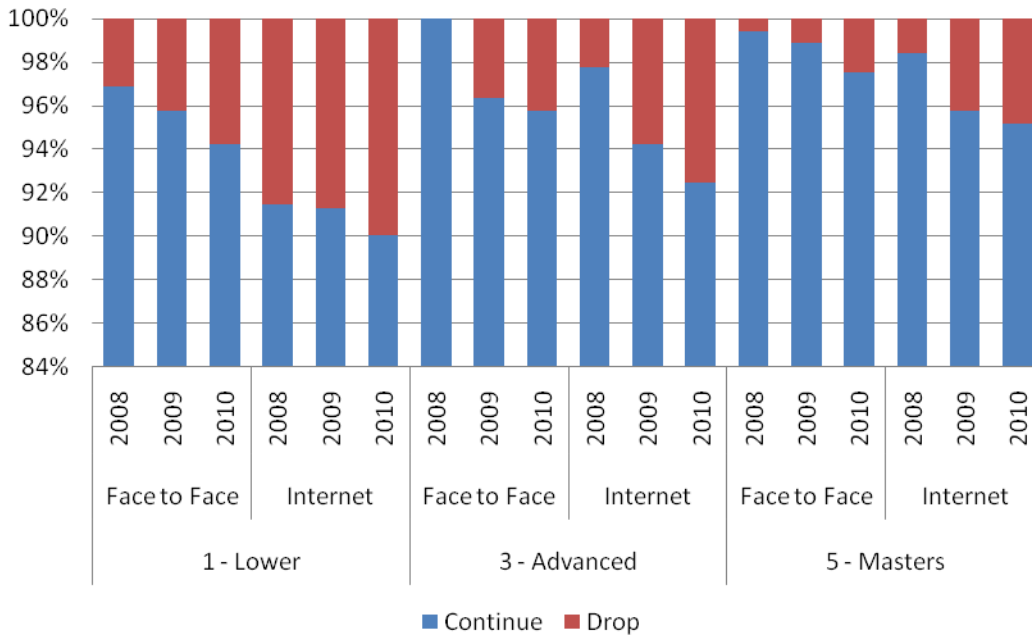Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Dual Mode Drop Rates, Spring Semesters by Level, Mode, Year

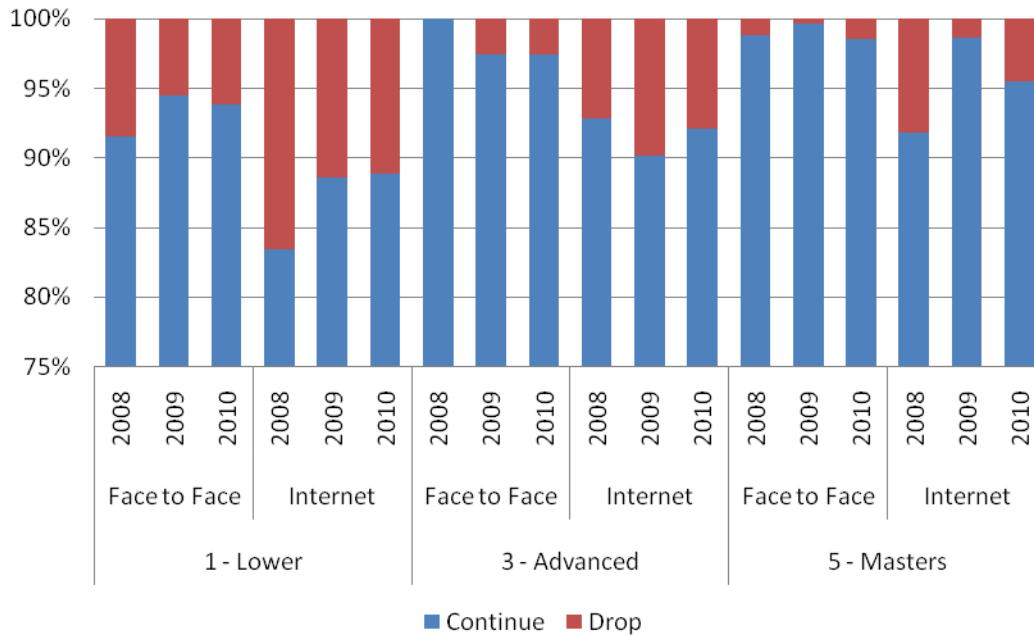### Dual Mode Drop Rates, Summer Semesters by Level, Mode, Year

These graphs represent only classes that are taught with both modes in the same semester, Face to Face and Internet.

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Dual Mode Detailed Outcomes, All Semesters, by Level, Mode, Year

Dual Mode Detailed Outcomes, Fall Semesters, by Level, Mode, Year

These graphs represent only classes that are taught with both modes in the same semester, Face to Face and Internet.
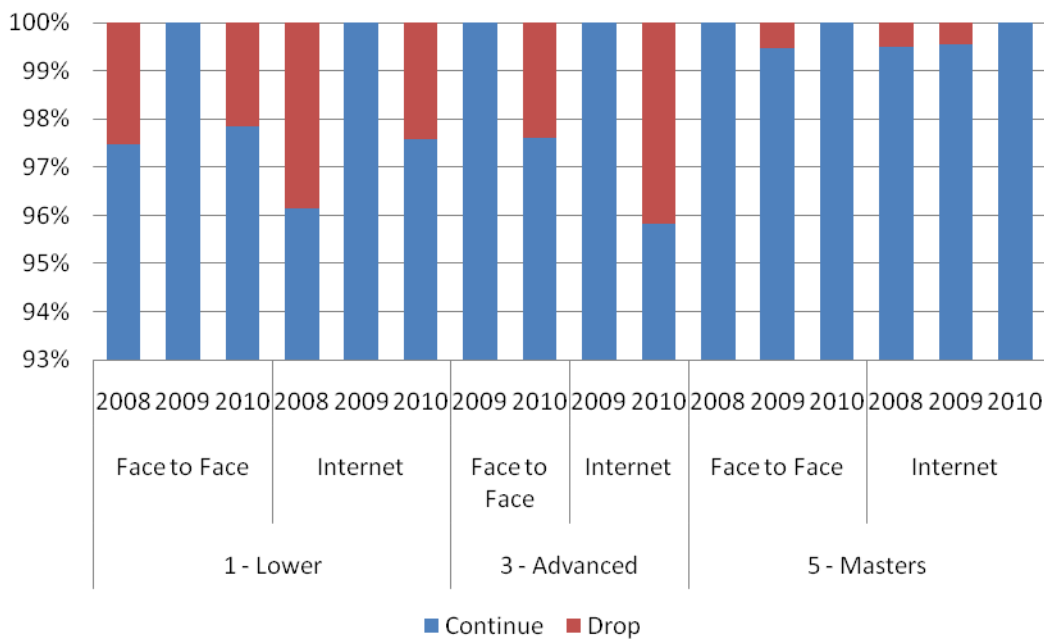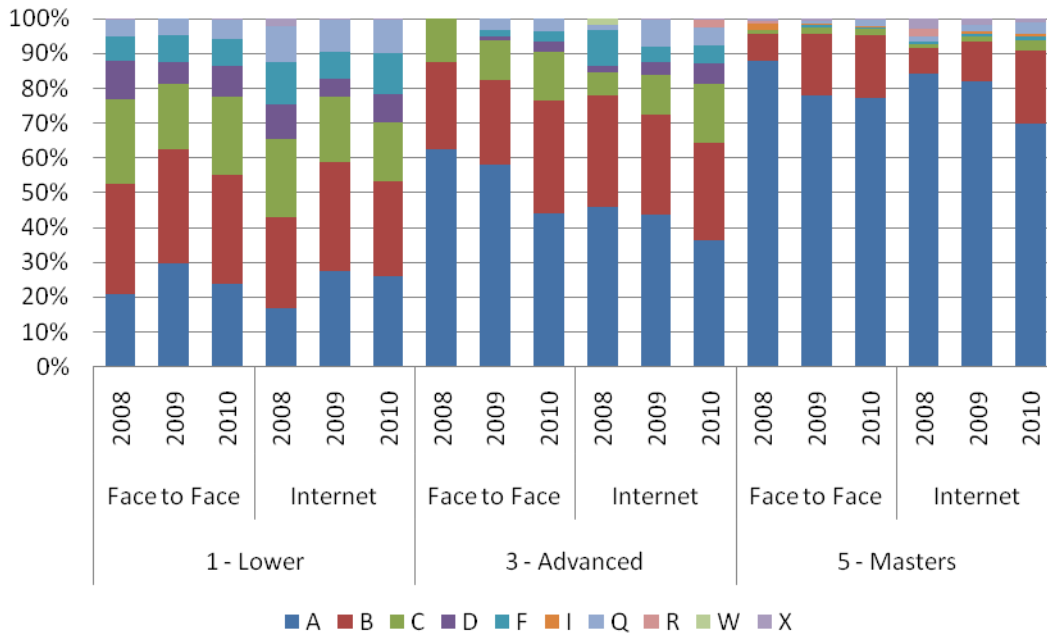
Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Dual Mode Detailed Outcomes, Spring Semesters, by Level, Mode, Year

Dual Mode Detailed Outcomes, Summer Semesters, by Level, Mode, Year

These graphs represent only classes that are taught with both modes in the same semester, Face to Face and Internet.
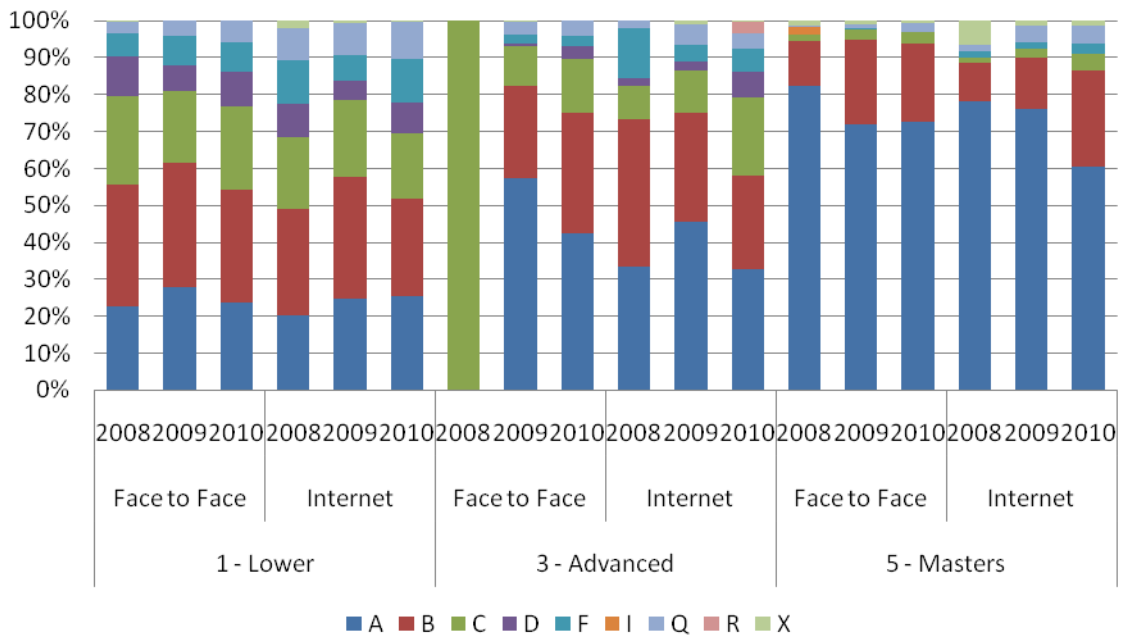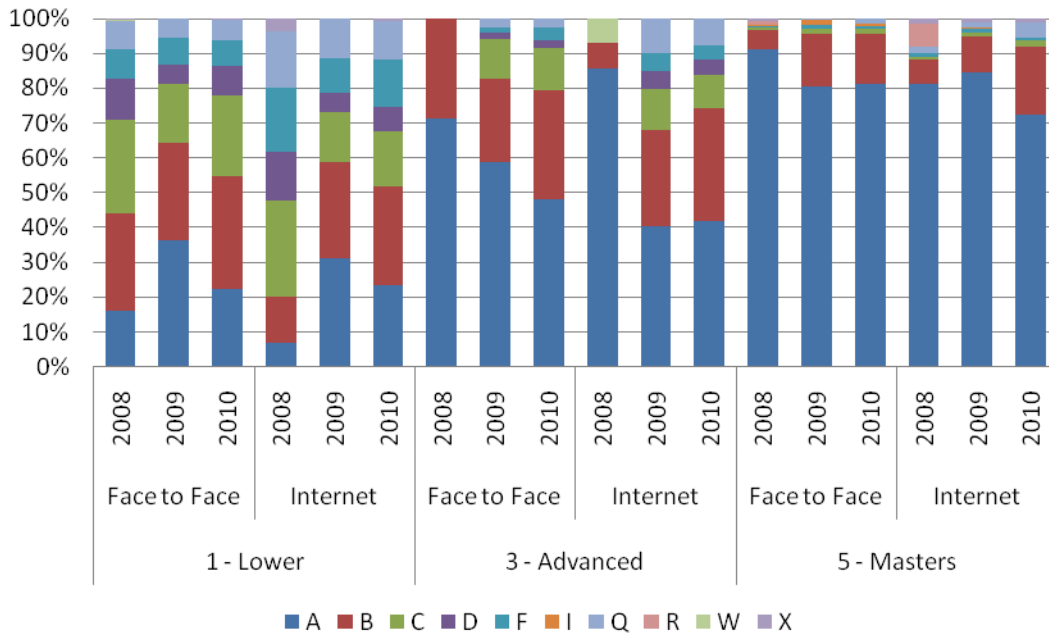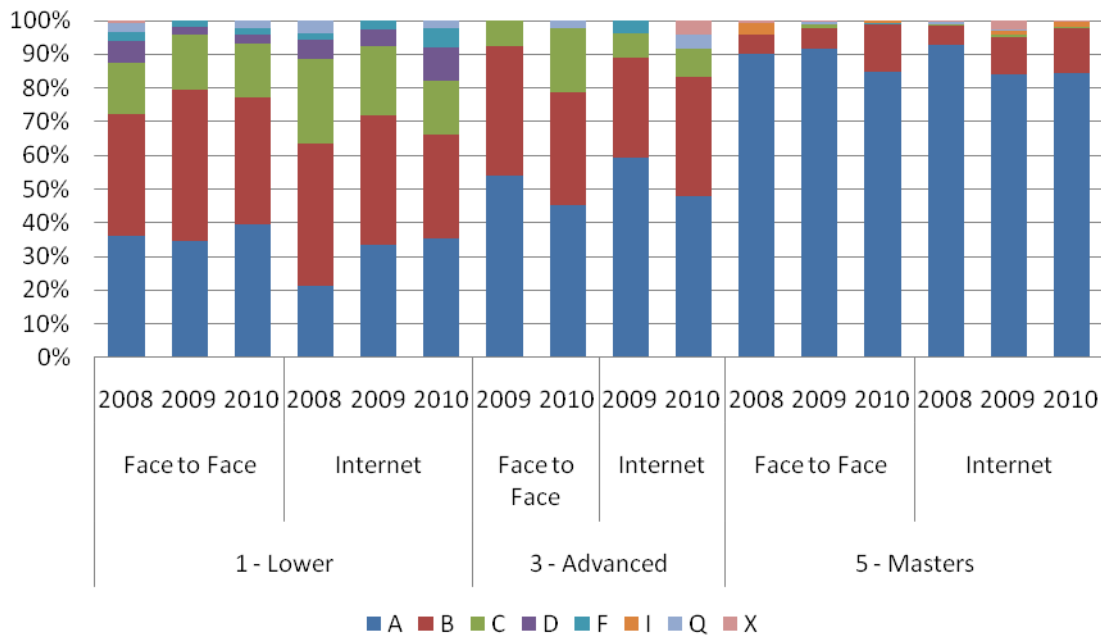
Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Dual Mode Summarized Outcomes by College, Mode

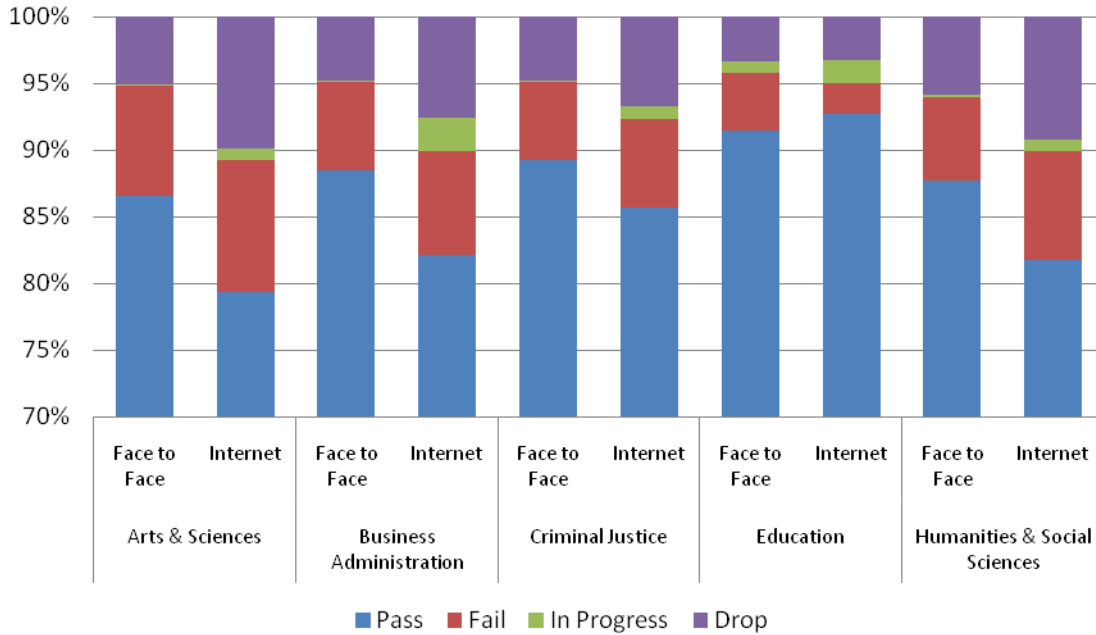| Sum of Tickets	Column Labels				
Row Labels	Pass	Fail	In Progress	Drop	Grand Total
Arts & Sciences	**7941**	**796**	**21**	**537**	**9295**
Face to Face	6817	656	9	397	7879
Internet	1124	140	12	140	1416
Business Administration	**5048**	**390**	**23**	**297**	**5758**
Face to Face	4422	331	4	239	4996
Internet	626	59	19	58	762
Criminal Justice	**7466**	**508**	**19**	**436**	**8429**
Face to Face	6040	396	3	325	6764
Internet	1426	112	16	111	1665
Education	**11362**	**433**	**147**	**410**	**12352**
Face to Face	6617	313	60	244	7234
Internet	4745	120	87	166	5118
Humanities & Social Sciences	**6833**	**529**	**27**	**520**	**7909**
Face to Face	5436	389	12	363	6200
Internet	1397	140	15	157	1709
Grand Total	**38650**	**2656**	**237**	**2200**	**43743**

These graphs represent only classes that are taught with both modes in the same semester, Face to Face and Internet.

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Undergraduate Dual Mode Summarized Outcomes by College, Mode

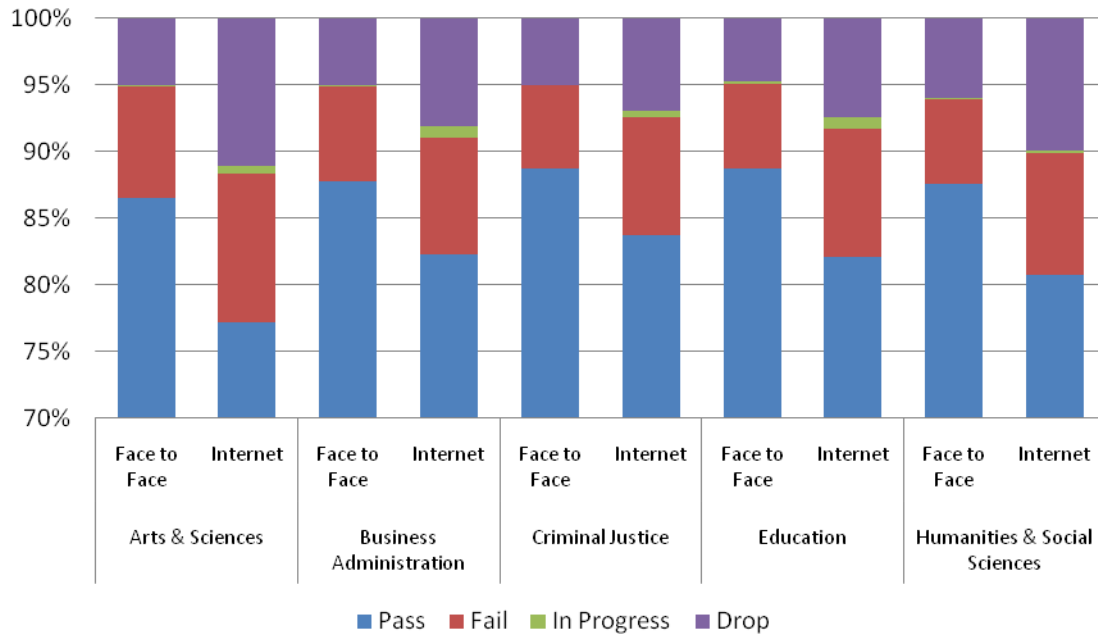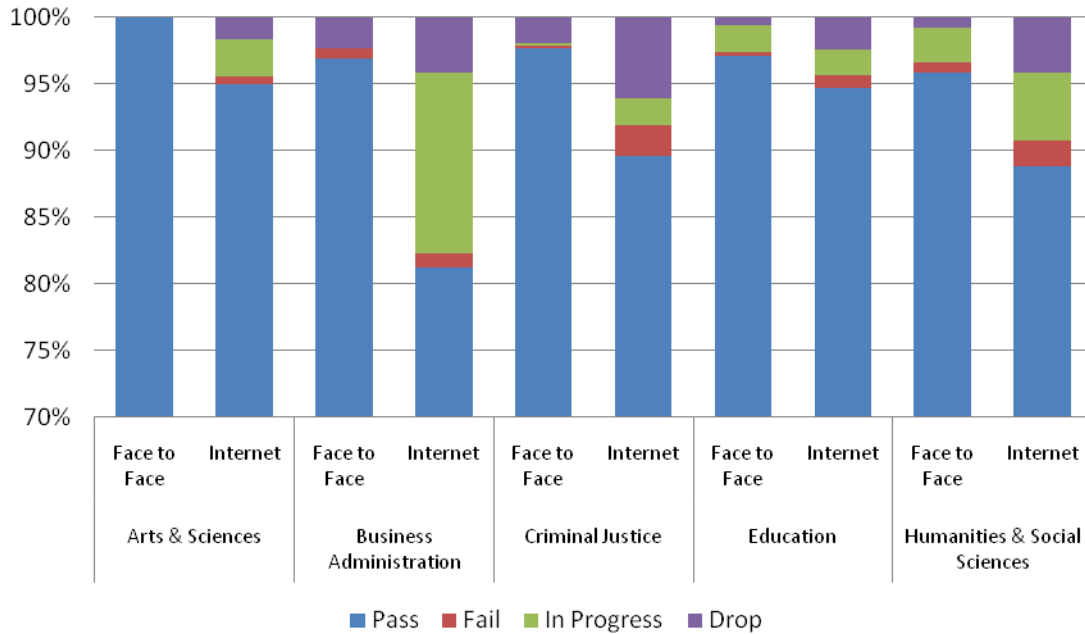| Sum of Tickets	Column Labels				
Row Labels	Pass	Fail	In Progress	Drop	Grand Total
Arts & Sciences	**7765**	**795**	**16**	**534**	**9110**
Face to Face	6811	656	9	397	7873
Internet	954	139	7	137	1237
Business Administration	**4561**	**386**	**10**	**283**	**5240**
Face to Face	4013	328	4	229	4574
Internet	548	58	6	54	666
Criminal Justice	**6516**	**494**	**7**	**393**	**7410**
Face to Face	5588	395	2	316	6301
Internet	928	99	5	77	1109
Education	**4999**	**385**	**19**	**290**	**5693**
Face to Face	4333	307	12	230	4882
Internet	666	78	7	60	811
Humanities & Social Sciences	**6528**	**524**	**13**	**510**	**7575**
Face to Face	5322	388	9	362	6081
Internet	1206	136	4	148	1494
Grand Total	**30369**	**2584**	**65**	**2010**	**35028**

These graphs represent only classes that are taught with both modes in the same semester, Face to Face and Internet.

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X (Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".

Study of Internet vs. Face to Face Drop Rate & Other Outcomes
S08 through F10

Masters & Doctoral Dual Mode Summarized Outcomes by College, Mode

Sum of Tickets	Column Labels ▼				
Row Labels ▼	Pass	Fail	In Progress	Drop	Grand Total
⊟Arts & Sciences	**176**	**1**	**5**	**3**	**185**
Face to Face	6				6
Internet	170	1	5	3	179
⊟Business Administration	**487**	**4**	**13**	**14**	**518**
Face to Face	409	3		10	422
Internet	78	1	13	4	96
⊟Criminal Justice	**950**	**14**	**12**	**43**	**1019**
Face to Face	452	1	1	9	463
Internet	498	13	11	34	556
⊟Education	**6363**	**48**	**128**	**120**	**6659**
Face to Face	2284	6	48	14	2352
Internet	4079	42	80	106	4307
⊟Humanities & Social Sciences	**305**	**5**	**14**	**10**	**334**
Face to Face	114	1	3	1	119
Internet	191	4	11	9	215
Grand Total	**8281**	**72**	**172**	**190**	**8715**

These graphs represent only classes that are taught with both modes in the same semester, Face to Face and Internet.

Outcome Categories:
Outcomes A – D are "Pass". Outcomes F and N (non-credit) are "Fail". Outcomes I (In Progress) and X
(Emergency) are "Incomplete". These Combined are "Continue".
Outcomes Q (Q-Drop), R (Resign), and W (Withdraw) are "Drop".