Reference Number 753-6-6625135RRM  Parking Management System

Mail Proposals To:  Deliver Proposals To:
Sam Houston State University  Sam Houston State University
Procurement & Business Services  Procurement & Business Services
Box 2028  CHSS Bldg - 1901 Avenue I, Suite 452
Huntsville, TX  77341  Huntsville, TX  77340

PROPOSAL MUST BE RECEIVED BY:  3 PM Central Time:  November 6 2015

Question with SHSU response (in BOLD) for Parking Management Solutions

1. Please confirm that 120v AC power will be accessible for the meters.
   **SHSU RESPONSE:** Yes. There will be direct 120v AC Power provided for the meters in both locations within the parking structure.

2. Please confirm if Ethernet is accessible for the meters or if cellular communications will be utilized.
   **SHSU RESPONSE:** Yes. One ethernet connection per location will be provided.

3. If cellular – does the campus wish to utilize their own provider or have the vendor propose a turn-key solution including communications?
   **SHSU RESPONSE:** We do not intend on using cellular for the parking meters within this RFP.

4. What cellular providers are strongest on campus [Verizon, AT&T, T-Mobile, etc.].
   **SHSU RESPONSE:** The cellular service for the University Police Department is Verizon, however all services are available across campus. The parking structure is positioned near several other multi-level buildings that can impede cellular signal on an intermittent basis. Provided is an image of Verizon coverage for the Huntsville, Texas area. All areas in red denote recognized coverage by Verizon.
5. What type of training [number of hours, and on-site or remote] is anticipated for campus staff with regards to the meters?

SHSU RESPONSE: Any backend administrative software training may be provided remotely and length of time of that training is at the discretion of the vendor based on their experience with other similar projects. On-site training is requested for teaching the anatomy of the meters, end user functionality, proper maintenance, troubleshooting and repair of common issues such as paper jams, and credit card processing issues of the meters. Again, we pass discretion of the length of training to the vendor based on past experience of covering this material.

6. Does Sam Houston State intend to store Social Security Numbers?

SHSU RESPONSE: No. The Social Security Number is one identifier that we do not collect or retain for use of parking management. Current personal information, not including permits and vehicles, that we collect from customers within our parking management system is full name, registered address(es), e-mail address(es), phone number(s), university identification number and driver’s license number in lieu of university identification number.

7. If so, what will be the use of the Social Security Numbers?

SHSU RESPONSE: N/A

8. Can you describe the Fixed LPR process and what needs to be enforced in this location?

SHSU RESPONSE: The Fixed LPR solution will be used as an attended or unattended control point for parking structures or parking areas in which we will verify
registration and permission of a vehicle to enter controlled areas. There are several areas in which we would like to see this equipment used:

1. Scofflaw Enforcement
2. “Chalk Time” or Entry/Exit Time of timed or pay per use parking areas.
3. Event Parking Verification
4. Occupancy Counting/Parking Trend Analysis
5. Toll Pay

9. Will third party scofflaw lists be used for enforcement with the LPR system(s)?
SHSU RESPONSE: At this time, all scofflaws will be generated within the parking management system solely as a parking scofflaw or notification for law enforcement purposes. The parking management system does need to have the capability of creating a scofflaw by groups and trigger different classes or tiers of notifications and actions. Integration with any third party systems is not planned within this RFP.

10. Is the year, make and color of the LPR vehicles available at this time?
SHSU RESPONSE: Yes. We will be utilizing (2) White, 2016 Chevrolet 1500 Regular Cab/Short Bed pickups with the following preinstalled equipment:
- Trailer Tow Package (Rear Undercarriage of Vehicle)
- Whelen Amber/Clear Legacy 54” Light bar (Roof Mounted)
- GPS/4G/WLAN/800MHZ Antenna (Roof Mounted)
- Whelen Vertex LED amber/clear split (within headlights and tail lamps)
- Havis 18” Console with floor plate, cup holder, arm rest and microphone clips (Center Console Area)
- Driver Side Spotlight (Interior Exterior Pillar Arm of Driver Side Door)

11. I was not able to attend site visit. Are photo’s available of the garage?
SHSU RESPONSE: Yes. Please refer to the information below.

12. Can you provide background information of parking garage, photos of where Kiosks Information?
SHSU RESPONSE:

Multi Space Pay by Plate Kiosks Information
Location: Sam Houston Parking Garage
1730 Avenue I (Ron Randelman Blvd) Huntsville, TX 77320

Overview

The Sam Houston Parking Garage was constructed in 2003 and includes 250 term based contract reserved spaces, 254 hourly pay spaces, and 1 emergency vehicle space for a total of 505 spaces. The facility is currently controlled by a gated, revenue control system and has two separate entry/exit points at different levels within the garage totaling 4 lanes.
Installation of Equipment

Installation of the multi space pay by plate kiosks will be near the two main entry/exit points of the garage on their respective levels. The best path in providing a point of sale area is near the stairwells of the garage. Please refer to the Location A and Location B pictures below. These are the areas in question for the install of the multi space play by plate kiosks.

Location A (Lower Level Kiosk)
Location A (Con’t)