**Lowman Student Center Fall 2014 Self-Assessment/CAS Review**

**Division of Student Affairs, Sam Houston State University**

**INTRODUCTION AND FINDINGS**

During Fall 2014, the Lowman Student Center (LSC) conducted a self-assessment based on the standards and guidelines published by the Council for the Advancement of Standards in Higher Education (CAS). The same procedure was used in the initial review during Fall 2013. For Fall 2014, each of the CAS 12 parts was scored 3.0 meets or higher—the scoring sheets are available from the LSC office. While the LSC is meeting all 12 CAS parts, it was agreed that there are areas that are short; specifically, student training and funding lost by fee waivers. In this, the action items for FY16 will vary only slightly from FY15.

**ACTION ITEMS**

* Implement an open meeting to collect input from non-domain areas in addressing support of student learning and development beyond facility walls.
  + Currently utilizing student input from LSC Expansion Project focus groups with report from former SGA president.
  + Student Survey for KatKlub game room.
  + Seek additional information from focus groups.
* Secure additional fee-based funding from waivers.
  + Secured Student Service Fee funding June 3, 2014 for FY15.
  + Seek additional Student Service Fee funding for FY16.
* Implement additional formalized training sessions for student employees.
  + Continue to implement additional training sessions for each unit, separate and combined to be tracked in Talent Management.
  + Utilize off-department student training opportunities.